



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 25 May 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Pipe burst in Meadowlands zone 4, Soweto

A motorist crashed into our valve chamber in Meadowlands zone 4, corner Mabitsela and Menkoe streets, resulting in a huge burst pipe. The team is isolating the area. Areas affected: Meadowlands zones 1 to 4, Dube, Phefeni and Killarney.

2. Areas affected: Alexandra (4th, 6th, 7th, 11th, and 12th Avenue)

Street names: All streets

Date: 25 May 2023

Time: 07:00 – 22:00

Impact on customers: No water

Reason for interruption: Connection of a new water line

Location of water tankers: Further details to be provided

3. Areas affected: Alexandra (Thoko Mngoma, Phil Ziqubu, South Africa Boulevard, Lenin Drive & Aldo Magario).

Street names: All streets

Date: 25 May 2023

Time: 07:00 – 22:00

Impact on customers: No water

Reason for interruption: Connection of a new water line

Location of water tankers: Further details to be provided

4. Areas affected: Alexandra (Thoko Mngoma, Phil Ziqubu, South Africa Boulevard, Lenin Drive & Aldo Magario)

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

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Street name(s): All streets

Date: 30 May 2023

Time: 07:00 – 22:00

Impact on customers: No water

Reason for interruption: Connection of a new water line

Location of water tankers: Further details to be provided

5. **Area(s) affected:** Alexandra (Thoko Mngoma, Phil Ziqubu, South Africa Boulevard, Lenin Drive & Aldo Magario)

Street name(s): All streets

Date: 1 June 2023

Time: 07:00 – 22:00

Impact on customers: No water

Reason for interruption: Connection of a new water line

Location of water tankers: Further details to be provided

6. City Power's planned maintenance - 25 May 2023

There's a City Power planned maintenance power interruption that will take place at its Hursthill Substation on Thursday 25 May 2023. The planned maintenance, which will take place from 09:00 to 17:00, will impact Johannesburg Water's Brixton tower and reservoir, as well as the Northcliff tower. According to City Power, the power interruption is necessary for the utility to complete essential maintenance work on its network.

The suburbs that will be affected include: Albertskroon, Albertville, Albertville ext 1 and 2, Auckland Park, Brixton, Coronationville, Hursthill, Greymont, Newclare, Newlands, Northcliff ext 15, 21, and 25, Rossmore, Triomf (Sophiatown), Westbury, Westbury ext 2 and 3, and Westdene. Customers in these supply areas may be affected by poor pressure to no water during the outage. Further updates will be provided to customers.

Planned interruptions

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1. **Areas affected:** Fourways, Douglasdale, Magaliesig, Fourways Gardens, Witkoppen, Maroeladal, Craigavon, Kengies, Dainfern, Lonehill, Beverley, Paulshof, Pineslopes, Magaliesig View and Noscot

Street name(s): All streets

Date: 25 May 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Water tankers: Further details to be provided

2. **Suburbs affected:** Protea Glen Ext 16

Street name(s): Sunrise and Alfonso streets

Date: 30 May 2023

Time: 08:00 – 19:00

Impact on customers: No water

Reason for interruption: Tie-in of new 200mm pipeline to the existing 110mm pipeline

Location of water tankers: To be arranged

3. **Suburbs affected:** Melville, Westdene, Auckland Park, Richmond, Westcliff, Parktown, Hursthill, Parkview, Emmarentia, Greenside

Street name(s): All streets

Date: 31 May 2023

Time: 08:00 – 20:00

Impact on customers: Possible low pressure to no water

Reason for interruption: Hursthill reservoir 2 internal visual structural assessment and testing of the bypass pipeline

4. **Suburbs affected:** Kliptown

Street name(s): All streets

Date: 31 May 2023

Directors:

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Time: 08:00-18:00

Impact on customers: No water

Reason for interruption: Tie-in of newly installed pipeline to existing mainline

Location of water tankers: Mobile tankers

5. **Suburbs affected:** Blackheath, Linden, Pine Park, Roosevelt Park, Montgomery Park, Pieneef Park, Aldara Park, Montruox, Risidale and Northcliff

Street names: Danie Crescent, Beyers Naude Drive, Verdi Avenue, Vincent Road

Date: 31 May 2023

Time: 08:00-22:00

Impact on customers: No water

Reason for interruption: Tie-in

Location of water tankers: Not applicable

6. **Areas affected:** Midrand

Suburbs affected: Kyalami Ext 2; Barbeque Downs Ext 1,9,13,14,15,16,17,19,21,27,22,24, 28,29,32,33,35, 36,38,43, 44,45, 47,48,56,57,58, 60 and 65; Kyalami Gardens Ext 1, 12, 13, 14, 15, 16, 19, 21, 22 and 24.

Street name(s): Main, Montrose, Dickens, Byron, Kipling, Twain, Shakespeare, Woodmead Drive, Jubie, River Close, Dytchley, Candican, Forssman Close, Hyperion, Marcus, Pitts Avenue, Darter, Crane, Plover, Hornbill, Fish Eagle, Heron, Sugarbird, Hamerkom, Sandpiper, Crane, Teal and Kyalami Glen Boulevard.

Date: 1 June 2023

Time: 09:00 – 21:00

Impact on customers: No water

Reason for interruption: Tie-in of new infrastructure and bulk meter installation

Location of tankers: Engine garage (corner Main and Dickens Road), corner Candican and Jubie Road.

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Rand Water Meter Replacement Programme

1. **District:** Waterval

Meter name: Weltevreden High Pressure B/P

Start date: 30 May 2023 at 21:00

End date: 31 May 2023 at 06:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

2. **District:** Waterval

Meter name: Horison North

Start date: 2 June 2023 at 19:00

End date: 3 June 2023 at 05:00

Impact: No water

Reason: Replacement of malfunctioning meter by Rand Water

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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