

Daily water supply system status updates: Thursday, 26 January 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Infrastructure Update: Monitoring of severely strained systems

Johannesburg Water is monitoring severely constrained reservoirs and towers. Customers can assist by using water for critical needs only at this time. The sustainability of capacity is dependent on water usage during the course of the day.

- Honeydew systems:

Reservoir level is critically low. The tower is stable.

- Parktown 2 reservoir:

Reservoir levels are critically low due to higher demand.

- Helderkruijn systems:

The reservoir is low.

The tower levels are stable but will be impacted by higher demand.

- Linden systems:

Linden reservoir is low but stable.

Linden tower is stable. Customers are advised to use water sparingly to sustain capacity.

- Hursthill reservoirs:

Both systems remain critically low. Customers in higher lying areas will experience no water/ poor pressure.

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

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- Brixton systems:

The Brixton reservoir is low. The tower is stable however, it is dependent on fluctuating reservoir levels.

- Alexander Park reservoir:

Reservoir levels are critically low.

- Crosby reservoir:

Lower levels are noted. Customers in the reservoir zone are requested to lower water usage.

Further updates will be provided to customers.

1. Suburbs affected: Melrose; Saxonwold, Killarney, Dunkeld, Parktown North, Parkwood, Rosebank, part of Houghton Estate, forest town, Parkview, Birdhaven, Riviera, Melrose North, Melrose Estate,

Date: 26 January 2023

Time: 08:00 – 21:00

Impact: No water

Reason: Tie-in

Planned Interruptions

1. Suburbs Affected: Jabulani; Jabavu; Central; White City; Moroka; Moletsane; Tladi; Phiri; Senoane; Zola south; Dhlamini; Mofolo South; Mofolo Central

Start date: 26 January 2023 at 16:00

End date: 27 January 2023 at 08:00

Impact: No water

Reason: Repair of leak on 250mm Pipe and Reservoir Drop Test

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City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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