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## City of Johannesburg

Johannesburg Water SOC Ltd

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### **Daily water supply system status updates: Thursday, 28 September 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned shutdown**

**Area(s) affected:** Protea Glen Ext 8 and 9

**Street name(s):** All streets

**Date:** 28 September 2023

**Time:** 08:00 – 19:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in of a new pipe to an existing pipeline in order to commission the new reservoir to supply Protea Glen.

**Location of water tankers:** Water tankers will be provided if the planned work exceeds the stipulated time

#### **Planned interruption**

**1. Area(s) affected:** Tshepisoong Phase 7

**Street name(s):** All streets

**Date:** 28 September 2023

**Time:** 08:00 – 19:00

**Impact on customers:** No water

**Reason for interruption:** Installation of two boundary valves and hydrants to improve water pressure management in the area

**Location of water tankers:** Water tankers will be provided should the planned work exceed the stipulated time

**2. Area(s) affected:** Hurlingham

**Street name(s):** Cawdor Avenue

**Date:** 4 October 2023

**Time:** 08:00 – 18:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in of a new pipe

**Location of water tankers:** Further details to be provided

Residents are requested to observe level-1 water restrictions which are implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

#### **For more information and logging calls:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

**Email:** [customerserviceemails@jwater.co.za](mailto:customerserviceemails@jwater.co.za)

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs

Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30