

Daily water supply system status updates: Thursday, 29 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Zondi reservoir shutdown

The technical team finished repairs at around 01:00 this morning (Thursday, 29 June). Water was then opened, and the system is still building up. Four roaming water tankers have already been dispatched in the following areas, which are critical and are still under recovery: Zondi and Dobsonville. Further updates will be provided to customers.

2. Johannesburg Water attending to multiple pipe bursts in Orlando West, Soweto

Johannesburg Water is aware of the water supply challenges that have been affecting customers recently in Orlando West, Soweto.

There have been multiple bursts that have been occurring in the area for the past few weeks which have led to no water supply.

The Johannesburg Water technical team has been trying to resolve the issue by reducing the water pressure in the pipes (high pressure is one of the primary causes of bursts). Unfortunately, reducing the pressure in the pipes causes high-lying areas to be without water.

The team is currently on site to attend to the bursts. Residents in the following streets are affected: Bacela, Baqwa, Vilakazi, and Xorile.

Two stationary tanks have been organised to be placed at the corner of Xorile and Bacela streets, and the corner of Xorile and Baqwa streets. The team continues to work tirelessly to resolve the challenges.

Planned interruptions

1. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include:

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Directors:

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Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

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Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

2. Suburb affected: Ruimsig

Street name: Setperk Road

Date: 6 July 2023

Time: 08:30 – 16:00

Impact on customers: No water

Reasons for disruption: Tie-in of new pipe

3. Area(s) affected: Midrand

Suburbs affected: Randjespark Exts

28,68,69,70,71,72,73,74,75,76,77,100,103,104,105,107,120,121,123,124,127,129,130,131,132,141,142. **Headway Hill** (DBSA Vulindlela), **Country View Exts** 1,3,13, and **Sagewood Ext 1**.

Street names: Roan Crescent, Gazelle Road, Lechwe Street, Suni Road, Tsessebe Cres, Nyala Road, Reedbuck Crescent, Lever Road, Sonneblom Street, Forest Lily Place, Forest Lily, Ficus, Fire Lily, Strelitzia, Freesia, Azalea, Tumbleweed, Iris, Honeysuckle, Tecoma, Plumbago, Crane flower, Pelargonium, Lobelia, Barleria, Sneeuwgras, Mackaya, Abelia, Cordyline, Umzimbeet, Sand Olive, Combretum.

Date: 11 July 2023

Time: 09:00 to 21:00

Impact on customers: Low pressure to no water

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Reason for interruption: Relocation and tie-in of new infrastructure

Alternative water supply: corner Strelitzia Avenue & Freesia Drive (Midrand Assembly Hall of Jehovah's Witness), corner Crane Flower & Abelia streets (Savannah Hills Clubhouse), Lever Road & Azalea Avenue (Engine Garage), corner Nyala Street & Suni Avenue (Spar) and Roan Crescent (reservoir & tower entrance).

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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