



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
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www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 3 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

1. Pipe burst in Sterretjie Street in Weltevreden Park

There is a burst pipe in Sterretjie Street, Weltevreden Park. The Johannesburg Water team is currently conducting repairs, including a valve replacement. The estimated time of completion is 20:00. Water tanks have been placed on Sterretjie Street and the Pick n Pay on Hendrik Potgieter Road.

2. Emergency shutdown to repair bursts on William Nicol Drive to take place on Thursday

The emergency shutdown that was scheduled to take place on Tuesday, 1 August 2023, will now take place on Thursday, 3 August. Johannesburg Water teams will be repairing two major pipe bursts at corner Sloane Street and William Nicol Drive, as well as corner Bryanston and William Nicol Drives. Both the Bryanston reservoir and tower will be isolated at 05:00 on Thursday, and repairs will commence once the pipeline has been drained.

Areas that will be affected include parts of:

Bryanston and extensions, Fourways, Magaliesig, Witkoppen, Maroeladal, Craigavon, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View, and Noscot.

Estimated completion time is 22:00 on Thursday. Further updates will be provided to customers.

3. Orange Farm update

Repairs are ongoing on a 300mm water pipe that was damaged last week at the Orange Farm reservoir outlet. There is currently no estimated time for completion. Johannesburg Water will continue providing alternative water supply via roaming water tankers and stationery tanks. Further updates will be provided.

Planned interruptions

1. Area(s) affected: Midrand

Suburbs affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55, 107

Street names: Waterfall Drive, Appaloosa Drive, Waterfall Hills Lane, Polofields Drive, Country Estate Drive, Augrabies Falls Boulevard, Kalambo Falls Avenue, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Crescent, Woodmead Drive, Polo Fields Drive, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Drive, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

Date: 3 August 2023

Time: 09:00 – 23:00

Impact on customers: Low pressure to no water

Reason for interruption: Relocation and tie-in of new water infrastructure

Location of water tankers: Corner Waterfall and Polo Fields Drive (Waterfall Corner)

2. **Areas affected:** Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

Street names: All streets

Date: 7 August 2023

Time: 06:00 – 18:00

Impact on customers: No water

Reason for interruption: Maintenance work required on the bulk pipeline to ensure improved water supply

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

3. Rand Water planned maintenance on 9 August to impact Soweto

There is a planned Rand Water shutdown that will take place for 17 hours from 07:00 to midnight on Wednesday, 9 August 2023. The shutdown will impact various areas around Soweto. The purpose of the planned maintenance is for Rand Water to repair leaking bypass pipelines, as well as valves on the F33, F40 and F44.

Supply to the Chiawelo and Doornkop West reservoirs will be affected, as well as the direct feeds to the Tshepiso and Chiawelo regions. As a result, customers in these reservoir zones and direct feed supply areas will be affected by low pressure to no water.

Customers are encouraged to store sufficient water, at least two days before the outage (Monday, 7 August). Johannesburg Water also urges customers to use water sparingly during the shutdown.

Direct feed areas include:

- All Tshepiso (phases one to seven)
- All Ebunandini Informal Settlement
- All Slovo Village
- All Slovo Informal Settlement
- All Slovo compound
- Leratong Village

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Areas fed by the Chiawelo reservoir include:

Lone Hill Ext 68, Chiawelo, Chiawelo Ext 4, Chiawelo Ext 1, Klipriviersoog Ext 1, Klipriviersoog Estate, Dhlamini Ext 1, Dhlamini, Protea Glen Ext 1, Protea Glen Ext 4, Chiawelo Ext 5, Protea Gardens, Protea South Ext 1, Chiawelo Ext 2, Protea North Ext 9, Mapetla Ext 1, Protea North, Protea, Chiawelo Ext 3, Protea North Ext 1, Protea Glen Ext 8, and Protea Glen Ext 9.

Areas fed by the Doornkop reservoir include:

Thulani, Thulani Ext 1, Thulani Ext 2, Lufhereng Ext 1, Dobsonville Ext 9, Doornkop Ext 3, Protea City, Protea Glen Ext 1, Protea Glen Ext 2, Protea Glen Ext 4, Doornkop, Doornkop Ext 1, Dobsonville Gardens, Doornkop Ext 2, Protea Glen, Protea Glen Ext 7, Protea Glen Ext 8, Lufhereng, and Protea Glen Ext 3.

Recovery may take up to 48 hours after the completion of the maintenance work. Alternative water supply will be arranged, and the location of the water tankers will be communicated in due course. Further updates will be provided to customers.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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