

## **Daily water supply system status updates: Thursday, 30 March 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Repairs on two major bursts at corner Witkoppen and William Nicol Drive: Large area outage**

Intermittent rain has delayed repairs on the second burst, as the excavation was flooded. The team, together with management, have been onsite throughout the night to finalise repairs, and work will continue this morning until repairs are completed.

Scope of work:

- Repairs to second burst
- Flushing of the network

Affected areas include parts of:

Douglasdale, Fourways, Magaliesig, Witkoppen, Maroeladal, Fourways Gardens, Craigavon, Kengies, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View and Noscot.

There is no estimated completion time at this stage. Further updates will be provided to customers. Johannesburg Water apologises to customers for the inconvenience caused.

**UPDATE:** The team has finalized repairs on the second burst. Valves will be opened gradually to monitor for leaks.

#### **2. No water in parts of Yeoville, Bertrams and Bezuidenhout Valley**

Johannesburg Water apologises to customers affected by the outage in parts of Yeoville, Bertrams and Bezuidenhout Valley. During the planned maintenance of reservoirs, Yeoville reservoirs 1 and 3 were isolated to complete the cleaning of Yeoville 2 reservoir. Operational challenges during the opening of outlets, resulted in overflow of Yeoville 1 and 3 reservoirs.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

The teams are currently onsite and ensuring that valves are opened to allow the recovery of the network, and to reduce the overflow at the reservoirs.

Customers in high lying areas will experience no water/ low pressure as the systems are normalising. Johannesburg Water apologises to customers for the inconvenience caused.

**3. Areas Affected:** Zondi reservoir and Dobsonville tower

**Date:** 30 March 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** Repairing a water leak

**Planned interruptions**

**1. Areas Affected:** Ebony Park (all extensions) Kaalfontein (all extensions) Ivory Park (all extensions) Rabie Ridge (all extensions)

**Street Names:** all Streets, Avenues, Roads, Drives in Ebony Park, Kaalfontein and Ivory Park

**Date:** 30 March 2023

**Time:** 08:00 – 16:00

**Impact:** No water

**Reason:** RW Inlet Meter Replacement – President Park

Location of temporary alternative source of supply (e.g., Roaming Water Tankers):

**Ebony Park** - Cnr Acacia & Blue Gum Road (Spar), Cnr Archerfish & Mudhopper Street (Boxer) and Cnr Angelfish & Fingerfish Street. Kaalfontein – Cnr Angelfish & Archerfish Street (Shoprite), Angelfish & Republic Road (Kaalfontein corner).

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#### City of Johannesburg

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**Ivory Park** - Freedom Drive & Riverside Road (Pick & Pay), Swazi Inn (Pick & Pay), Lord Khanyile Precinct, Emthonjeni Taxi rank, Mpumelelo Clinic, Thuthukane Clinic, Hikhensile Clinic.

**Rabie Ridge** - Cnr Strandloper & Rietduiker Road (BP garage).

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

#### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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