



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
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www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 31 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

Johannesburg Water systems update

The following Johannesburg Water reservoirs and towers are still struggling with capacity due to poor supply and high-water demand.

South Hills tower

Critically low due to poor supply. Low pressure to no water expected in supply zone.

Commando System

- Crosby reservoir: Remains low but supplying normally as it has improved overnight.
- Hursthill 1 reservoir: Critically low due to high demand and slow recovery. Network has been reconfigured to augment Hursthill 1 reservoir supply. Low pressure to no water is expected in high-lying areas.
- Hursthill 2 reservoir: Critically low due to high demand and slow recovery. Supplying normally, but low pressure is expected in high-lying areas.
- Brixton reservoir: Remains low but supplying normally. Outlet will be throttled at 50% to build capacity this evening, at 22:00 and opened at 04:00 in the morning.
- Brixton tower: Recovered and operating normally.

Eagles Nest reservoir

Remains critically low due to poor supply and high demand. Customers in this supply zone should expect low water pressure.

Doornkop reservoir

Remains low, but stable as supply has improved overnight. It is supplying normally.

Linden 1 tower

Empty due to low supply. No water is expected on the supply zone. Recovery is expected overnight.

Alternative water supply is still being provided through 14 roaming trucks deployed at various key points of the struggling areas. Johannesburg Water is monitoring the systems and will provide more information.

Planned interruptions

1. Suburbs Affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55 and 107

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Street Names: Waterfall Drive, Appaloosa Dr, Waterfall Hills Lane, Polofields Dr, Country Estate Dr, Augrabies Falls Boulevard, Kalambo Falls Ave, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Dr, Polo fields Dr, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Dr, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

Date: 5 September 2023

Time: 09:00 - 21:00

Impact on customers: Low pressure to no water

Reason for disruption: Relocation and tie-in of a new infrastructure

Water Tankers: Water tankers will be placed at corner Waterfall and Polo Fields Drives

2. Reservoirs/towers affected: Berea Reservoir; Hursthill Reservoir no.1 & 2; Linden Reservoir no. 1 & 2; Parktown Reservoir no. 1& 2; Dunkeld Reservoir

Suburbs Affected: De Wetshof, De Wetshof Ext 1; Observatory Ext; Oospoort Ext 1; Bruma; Cyrildene; Bezuidenhout Valley; Bertrams; Lorentzville; Judith's Paarl; Troyeville; Langlaagte; Mayfair; Homestead Park; Amalgam; Crown, Crown North; Paarlshoop; Montgomery Park & Montgomery Park Ext 3; Albertville & Albertville extensions 1, 4, 5, 6, 7, 8, 9, 10, 11, 12; Franklin Roosevelt Park & Franklin Roosevelt Park Ext 1; Westbury & Westbury extensions 2 & 3; Northcliff extensions 12, 15, 19, 20, 21, 32; Albertskroon; Greymont & Greymont Ext 1; Coronationville; Hursthill; Claremont; Newlands; Martindale; Triomf; Montclare & Montclare Ext 1; Westdene; Newclare; Delarey; Cresta ext 81; Saxonwold & Saxonwold extensions 1, 2, 3, 4, 5, 6; Hyde Park, Hyde Park A Settlement & Hyde Park extensions 8, 12, 16, 19, 21, 27, 37, 47, 49, 63, 65, 73, 80, 85, 86, 87, 94, 116, 120, 121, 122, 123, 124, 128, 130; Melrose, Melrose Estate, Melrose North & Melrose North extensions 1, 2, 3, 4, 5, 7, 9, 10; Dunkeld, Dunkeld West & Dunkeld West extensions 1, 2, 3, 4, 5, 7, 8; Parkview & Parkview Ext 1; Parktown & Parktown North; Parkwood & Parkwood Ext 1; Illovo & Illovo extensions 1, 3, 4, 7, 8, 9, 10, 11, 12; Greenside, Greenside East & Greenside extensions 2, 4, and 5; Birdhaven; Riviera; Killarney; Oaklands; Craighall, Craighall Park; Westcliff; Forest Town; Houghton Estate; Birnam; Rosebank; Fairway.

Street Names: All streets

Start date: 5 September 2023 at 15:00

End date: 6 September 2023 at 08:00

Impact on customers: Low pressure to no water

Reason for disruption: Replacement of the 800mm Stafford meter along Rand Water bulk line supplying Johannesburg Water

Water Tankers: Water tankers will be deployed to affected areas

Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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