



a world class African city

City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street PO Box 61542 Newtown Johannesburg

Johannesburg Water Marshalltown 2107

Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 6 April 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Major bursts (Sunninghill, Bryanston, Petervale and Wendywood)

Johannesburg Water apologises to customers in the following areas who are impacted by major pipe bursts: Sunninghill, Bryanston, Petervale and Wendywood.

Water has been isolated in various suburbs and relevant materials are being sourced for repairs to be completed.

Major bursts in the following areas:

- 1. Airdlin Road, Sunninghill
- 2. Hobart Road and William Nicol Drive, Bryanston
- 3. Frans Hals Street, Petervale
- 4. Daffodil Street, Wendywood

There is no estimated time for completion at this stage. Alternate water supply has been arranged for affected areas through mobile tankers.

Johannesburg Water apologises to customers for the inconvenience caused.

2. Emergency shutdown: Koma Road, Jabulani

Please note that there is a major burst pipe at Koma road, Jabulani. The team is isolating water in order to repair the burst.

Estimated completion time is 18:00.

Affected areas: Jabulani (Hospital, Mall, Police station, fire station, flats) and Moletsane.

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30





a world class African city

City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street PO Box 61542 Newtown Johannesburg

Johannesburg Water Marshalltown 2107

Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

3. Suburbs Affected: Alexandra

Date: 12 April 2023 Time: 07:00 - 19:00 **Impact:** No water

Reason: Tie-in of new 110 mm pipe to existing 160mm mainline.

Planned interruptions

1. Suburbs affected: Glen Austin AH and Glen Austin Ext 11

Street Names: Hampton Road (between Dale and Douglas Road)

Date: 13 April 2023 Time: 09:00 - 19:00 **Impact:** No water

Reason: Tie-in of new infrastructure

2. Suburb(s) Affected: Part of Greenstone Hill; Modderfotein; Lakeside; Thonhill

Start date and time: 18 April 2023 End date and time: 26 April 2023

Impact: No water

Reason: Dummy run-in preparation for consultants inspection of the Modderhill

reservoir

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director), Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard





a world class African city

City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street Newtown Johannesburg Johannesburg Water PO Box 61542 Marshalltown 2107 Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: Customer@jwater.co.za

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard