



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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Newtown
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www.johannesburgwater.co.za

Daily water supply system status updates: Thursday, 7 September 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

Johannesburg Water systems: morning update

South Hills tower

The water supply at the South Hills tower has been restored from the supplier, Rand Water, and the pumping system is now operating normally. Please be aware that the pump station may occasionally be affected by load shedding, which could impact water pumping to the district. This might affect supply to customers; however, plumbers are being dispatched to the area to flush the system as and when required.

Commando System

- Brixton reservoir: Water levels in the reservoir have improved significantly. Customers within the supply zone should now have water supply. The reservoir outlet remains throttled at 50%.
- Brixton tower: Water levels have improved and is supplying normally. Customers within the supply zone should have access to a stable water supply.
- Crosby reservoir: Critically low. Flows are still being redirected to support the Brixton complex. Customers may experience low pressure to no water.
- Hursthill 1 reservoir: Critically low, however, the boosters have been opened to try augment the supply area.
- Hursthill 2 reservoir: There are notable improvements in water levels this morning, Thursday 7 September. Customers should have normal water supply.

Linden 1 tower

- Empty due to poor supply, and customers within the supply zone will have no water. Boosters have been opened to try augment the supply area.

Eagles Nest reservoir

- Remains critically low due to poor supply and high demand. Customers in this supply zone should still expect low water pressure.

Alternative water supply is still being provided through mobile trucks deployed at various key points within the affected areas, including Rahima Moosa Mother and Child Hospital. Customers are urged to use water sparingly.

Planned interruptions

1. Suburbs Affected: Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

Street Names: All streets

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs

Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Start date: 12 September 2023 at 08:00

End date: 22 September 2023 at 15:00

Impact on customers: Possible low pressure to no water. However, no impact is expected.

Reason for disruption: Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

Residents are requested to observe level-1 water restrictions implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

For more information and logging calls:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: customerserviceemails@jwater.co.za

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