



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Thursday, 8 June 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruptions**

**1. Area(s) affected:** Alexandra

**Street name(s):** All streets

**Start date:** 13 June 2023

**Time:** 07:00 to 19:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in of new pipe

**Location of water tankers:** Further details to be provided

**2. Johannesburg Water monitoring critical infrastructure after City Power outage**

Johannesburg Water is closely observing the reservoirs and towers affected by the power outage at City Power's Orlando power station, which subsequently affected Rand Water's Eikenhof pump station. Customers are advised that once the Eikenhof system recovers, it will take time for the affected Johannesburg Water reservoirs and towers to fully stabilise. Arrangements are underway for alternative water supply to hospitals, clinics, and schools. The outlets of several reservoirs have been isolated (closed) to reduce the recovery period. Pumps to specific towers are also isolated, as reservoir levels are too low.

Update on critically impacted Johannesburg Water towers and reservoirs:

1. Crown Gardens reservoir and tower: the reservoir outlet has been isolated, while the tower is critically low.

2. Brixton reservoir and tower: outlets are closed. The levels are low, which impacts on pumping to the tower.

3. Honeydew reservoir and tower: both systems are empty.

4. Crosby reservoir: reservoir is empty.

5. Hursthill 1 and 2 reservoirs: levels are critically low to empty.

6. Aeroton reservoir: outlet is closed.

**Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

7. Constantia tower: pumps are isolated, and the tower is empty.
8. Florida North tower: pumps are isolated, and the tower is empty.
9. Eagle Nest reservoir: reservoir is empty.
10. Linden tower: tower is empty, and no supply is being received from Rand Water.

Customers are urged to reduce consumption for critical needs during this period. There is no estimated time of completion at this stage. Further updates will be provided.

### **3. Update: High level meeting between Johannesburg Water and Rand Water to resolve challenges at Alexandra Park Reservoir and South Hills Tower**

The power outages experienced by Rand Water in the latter part of last week, at its Zuikerbosch purification plant and Palmiet pump station, resulted in reduced levels for Johannesburg Water's Alexander Park reservoir and South Hills tower.

Johannesburg Water and Rand Water management attended a high-level meeting to discuss the current challenges and the implementation of technical interventions on the reticulation. It's anticipated that there will be improved water supply by Friday.

Customers in lower lying areas may still have water, while customers in higher lying areas will experience no water.

Alexander Park reservoir zone include Kensington, Benrose, Heriotdale, Denver, De Wetshof, The Gardens, Malvern, Cleveland, Elcedes and Wychwood.

South Hills tower zone include Risana, South Hills, Tulisa Park, Steeledale, Linmeyer, Oakdene, Rosettenville and Klipriviersberg estate

Customers in the lower lying areas are requested to reduce consumption and use water sparingly during this period.

Alternative Water supply through stationery tanker: South Hills tower zone

Alternative water supply, through mobile tankers, will focus on:

1. Risi and Johan Meyer Street, Linmeyer.
2. Risana Street, Risana
3. South Hills Clinic, Geneva Road, South Hills
4. Tulisa Park 4, Tulisa Park

#### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

#### 4. Outage in Lanseria and surrounding areas

Repairs are completed on the vandalized pressure reducing valve in Cosmo City. Major burst located in veld on Malibongwe Drive. Water has been isolated. Repairs on the damaged main are underway. Areas without water include Lanseria, Lion Pride Lifestyle Estate as well as the Thabo Mbeki and Malatjie informal settlements. Alternative water supply is being provided through mobile tankers to affected areas.

#### 5. Major burst on Agnes Road, Bloubastrand

Water is isolated, and once relevant materials are delivered to site; repairs will commence. Affected areas include parts of Northriding, Kya Sands and Bloubastrand.

#### 6. Follow-up repairs underway on burst pipe in Bergbron

During follow-up repairs on a burst pipe at Bernard Road, the sewer main was found partially damaged. The affected portion of the water network has been isolated. The main was drained and samples taken. Laboratory results will advise if further flushing needs to be done. Once results indicate that the water quality is according to the required standard, water will be restored. Customers in the affected streets are requested to refrain from utilising water from the network, until further advised.

Alternative supply will be made available through water tankers in the abovementioned streets. Johannesburg Water is dedicated to ensuring that the quality of water provided to our customers is at the highest level.

### Planned interruptions

1. **Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

**Street name(s):** All streets

**Start date:** 13 June 2023 at 21:00

**End date:** 14 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

2. **Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

**Street name(s):** All streets

**Start date:** 20 June 2023 at 21:00

**End date:** 21 June 2023 at 03:00

#### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



#### City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

**3. Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

**Street name(s):** All streets

**Start date:** 27 June 2023 at 21:00

**End date:** 28 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

**Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30