

## **Daily water supply system status updates: Thursday, 9 March 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions:**

#### **1. Johannesburg Water Customer Notice: No water/ poor pressure parts of Diepsloot.**

Johannesburg Water is aware of the no water/ poor pressure complaints in parts of Diepsloot. The Diepsloot reservoir was impacted by the reduced supply from Rand Water's Palmiet pump station.

Reservoir levels are improving, and teams are currently onsite flushing the network to remove air from the system.

Mobile tankers are dispatched to various sites as complaints are reported.

Johannesburg Water apologises to customers for the inconvenience caused

#### **2. Johannesburg Water Customer Notice: Major burst at Central Avenue & corner 2nd Avenue, Houghton.**

The outlet of Parktown 2 reservoir has been opened as repairs are completed. It will take time for the network to be fully restored.

Affected areas include parts of:

Saxonwold, Dunkeld, Hyde Park, Melrose, Illovo, Parktown North, Melrose North, Riviera, Killarney, Parkview, Oaklands, Greenside, Houghton Estate and Craighall park.

Johannesburg Water apologises to customers for the inconvenience caused.

### **Planned interruptions**

#### **1. Areas affected: Naledi Ext.2 and Protea North**

**Date:** 9 March 2023

**Time:** 07:00 - 16:00

**Impact:** No water

**Reason:** Chamber Fittings Configurations Retrofitting

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

- 2. Areas affected:** Robindale Ext 1 Cnr Gondola/Jeeves, Malibongwe/Cloverly, Balairs/Cloverly, Truman/Gaety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roseveldt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)  
**Street names:** Roosevelt and Gondola, Spar Commercial (Malibongwe), Cnr Gondola and Mare, Malibongwe and Boundry Town House, Jeeves and Boundary

**Date:** 13 March 2023

**Time:** 08:00 -18:00

**Impact:** No water

**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

- 3. Affected areas:** Vorna Valley Ext 2, 13, 19, 21, 27, 43, 46, 50, 52, 53, 54,56, 57, 58, 60, 62, 63, 66, 67, 70, 72, 74, 76, 80, 83, 86, 92, 93, 97, 100, 102, 103, 104, 105 & 106. Halfway Gardens Ext 1, 3, 4, 5, 14, 17, 19, 24, 26, 57, 64, 66, 73, 77, 85, 86, 90, 91,94, 96, 97, 98, 101, 121 & 128. Waterval Ext 2 & 4

**Street names:** Pretorius & Jose Road, Howick Close, Mahai close, Mac-Mac Rd, Eugaries Rd, Bekker St, Mont Rose, Janadel Ave, Le Roux Ave, Neerlandia Rd, Fred Verseput Ave, East St, Asparagus Rd, Wilhelmina Place, Smuts Dr, Alexander Rd, 1st Rd, Van Heerden Ave, Old Rd, Kaufman Rd, Plume Rd, Periwinkel Rd, Smuts Close, Berger Rd, Rudi Neitz St, Langeveld Rd, Elias Rd, Jose St, Ridge Rd, Pretorius Rd, Gustav Preller St, Albertyn St, Coertze St, Visser St, Eton Close, Shady Lane

**Date:** 16 March 2023

**Time:** 09:00 - 21:00

**Impact:** No water

**Reason:** Tie – in of new infrastructure

- 4. Areas Affected:** Linksfield ext.1, Sandringham, Orange Grove, Orchards, Oaklands, Highlands North, Waverley, Savoy Estate & Birdford Park

**Start date & time:** 22 March 2023 at 00:00

**End date and time:** 23 March 2023 at 00:00

**Impact:** No water

**Reason:** Tie-in

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable

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#### City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

#### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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