



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Tuesday, 1 August 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruptions**

##### **1. Emergency shutdown affecting Strubens Valley, Amarosa, Ruimsig and Little Falls**

Water has been isolated and excavations are underway to expose the damaged 600mm main on Fredenharri Street in Little Falls. Estimated completion time is 06:00 on 2 August 2023.

Alternative water supply is being provided through stationary tanks at the following sites:

1. Corner Witwatersrand and Montrose Avenues at the Little Falls Nature Reserve (hikers' entrance)
2. Strubens Valley Library
3. Engen garage at Cascades Shopping Centre
4. Little Genius Nursery School, Augrabies Avenue
5. Back entrance of Trinity School on Sabie Street
6. Sasol garage and KFC, at Peter Road in Ruimsig

Further updates will be provided to customers.

##### **2. Update on major bursts at corner Sloane Streets and William Nicol Drive, and corner William Nicol and Bryanston Drives**

Please note that Johannesburg Water has rescheduled the emergency shutdown to attend to major bursts on William Nicol drive. Water has been restored to affected areas. Customers will be advised of the new dates and times.

Affected areas:

Bryanston and extensions, Fourways, Magaliesig, Witkoppen, Marmolada, Craigavon, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View and Noscot.

Further updates will be provided to customers.

#### **Planned interruptions**

##### **1. Suburbs affected:** Witkoppen, Craigavon and parts of Kengies

**Street names:** Cedar Road, Uranium Road, Campbell Road, Willow Avenue, Poplar Avenue, Granite Road, Bushwillow Avenue, Elm Avenue, Jacaranda Avenue, Pine Avenue, Frederick Road, Lombardy Road.

**Date:** 1 August 2023

**Time:** 08:00 – 18:00

**Impact on customers:** No water

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Registration Number: 2000/029271/30



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**Reason for interruption:** Tie-in from existing 160mm AC pipe to 110mm UPVC pipe (PRV 1 and 2)

### 2. Area(s) affected: Midrand

**Suburbs affected:** Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55, 107

**Street names:** Waterfall Drive, Appaloosa Drive, Waterfall Hills Lane, Polofields Drive, Country Estate Drive, Augrabies Falls Boulevard, Kalambo Falls Avenue, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Drive, Polo Fields Drive, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Drive, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

**Date:** 3 August 2023

**Time:** 09:00 – 23:00

**Impact on customers:** Low pressure to no water

**Reason for interruption:** Relocation and tie-in of new water infrastructure

**Location of water tankers:** Corner Waterfall and Polo Fields Drive (Waterfall Corner)

### 3. Areas affected: Lenasia, Lenasia South, Anchorville, Lehae, Zakariyya Park, Vlakfontein, Finetown, Ennerdale South and extensions.

**Street names:** All streets

**Date:** 7 August 2023

**Time:** 06:00 – 18:00

**Impact on customers:** No water

**Reason for interruption:** Maintenance work required on the bulk pipeline to ensure improved water supply

**Location of water tankers:** Water tankers will be provided if the shutdown exceeds 24 hours

### 4. Rand Water planned maintenance on 9 August to impact Soweto

There is a planned Rand Water shutdown that will take place for 17 hours from 07:00 to midnight on Wednesday, 9 August 2023. The shutdown will impact various areas around Soweto. The purpose of the planned maintenance is for Rand Water to repair leaking bypass pipelines, as well as valves on the F33, F40 and F44.

Supply to the Chiawelo and Doornkop West reservoirs will be affected, as well as the direct feeds to the Tshepiso and Chiawelo regions. As a result, customers in these reservoir zones and direct feed supply areas will be affected by low pressure to no water.

Customers are encouraged to store sufficient water, at least two days before the outage (Monday, 9 August). Johannesburg Water also urges customers to use water sparingly during the shutdown.

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### Direct feed areas include:

- All Tshepiso (phases one to seven)
- All Ebunandini Informal Settlement
- All Slovo Village
- All Slovo Informal Settlement
- All Slovo compound
- Leratong Village

### Areas fed by the Chiawelo reservoir include:

Lone Hill Ext 68, Chiawelo, Chiawelo Ext 4, Chiawelo Ext 1, Klipriviersoog Ext 1, Klipriviersoog Estate, Dhlamini Ext 1, Dhlamini, Protea Glen Ext 1, Protea Glen Ext 4, Chiawelo Ext 5, Protea Gardens, Protea South Ext 1, Chiawelo Ext 2, Protea North Ext 9, Mapetla Ext 1, Protea North, Protea, Chiawelo Ext 3, Protea North Ext 1, Protea Glen Ext 8, and Protea Glen Ext 9.

### Areas fed by the Doornkop reservoir include:

Thulani, Thulani Ext 1, Thulani Ext 2, Lufhereng Ext 1, Dobsonville Ext 9, Doornkop Ext 3, Protea City, Protea Glen Ext 1, Protea Glen Ext 2, Protea Glen Ext 4, Doornkop, Doornkop Ext 1, Dobsonville Gardens, Doornkop Ext 2, Protea Glen, Protea Glen Ext 7, Protea Glen Ext 8, Lufhereng, and Protea Glen Ext 3.

Recovery may take up to 48 hours after the completion of the maintenance work. Alternative water supply will be arranged, and the location of the water tankers will be communicated in due course.

Further updates will be provided to customers.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

### More information can be obtained on:

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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