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## City of Johannesburg

Johannesburg Water SOC Ltd

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### **Daily water supply system status updates: Tuesday, 12 September 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned shutdown**

**Suburbs affected:** Orlando East and parts of Orlando West, Soweto

**Street names:** All streets

**Date:** 13 September 2023

**Time:** 08:00 – 20:00

**Reason for interruption:** Repairing of a leaking 500mm diameter steel pipeline

**Impact on customers:** Low pressure to no water

**Alternative water supply:** Roaming water tankers will be provided to affected areas

#### **Planned interruption**

**Suburbs Affected:** Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

**Street Names:** All streets

**Start date:** 12 September 2023 at 08:00

**End date:** 22 September 2023 at 15:00

**Impact on customers:** Possible low pressure to no water. However, no impact is expected.

**Reason for disruption:** Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

Residents are requested to observe level-1 water restrictions implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

#### **For more information and logging calls:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

**Email:** [customerserviceemails@jwater.co.za](mailto:customerserviceemails@jwater.co.za)

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs  
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30