



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 12 September 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

Johannesburg Water systems – morning update

Johannesburg Water continues to monitor impacted reservoirs and towers due to poor supply and high demand.

South Hills tower

The tower remains critically low due to intermittent supply pressure. Although pumping has resumed, poor pressure to no water can be expected in the supply zone.

Commando System

- Brixton reservoir: Improved overnight, and the outlet remains 50% open. Normal supply pressure is expected, but Johannesburg Water is monitoring the situation.
- Brixton tower: Supplying normally; however, the demand is high on the system and customers are requested to continue reducing consumption.
- Crosby reservoir: Critically low due to high demand. Technical teams are monitoring the system as low pressure is expected in the supply zone.
- Hursthill 1 reservoir: Critically low, despite attempts to augment the supply. Low pressure to no water is expected in the supply zone. Customers in low-lying areas are urged to reduce consumption to help build capacity.
- Hursthill 2 reservoir: Still critically low. Although there were slight improvements overnight, the demand remains high. Poor pressure is expected in the supply zone.

Linden 1 tower

The tower has recovered and is now supplying normally.

Eagles Nest reservoir

Remains critically low due to poor supply and high demand. Customers in this supply zone should expect low water pressure. Customers are requested to reduce consumption to help build capacity.

Jabulani reservoir

The reservoir is critically low, and Johannesburg Water technical teams are investigating the problem. Low water pressure is expected in the supply zone.

Alternative water supply continues to be provided through mobile trucks deployed at various key points within the affected areas, including Rahima Moosa Mother and Child Hospital.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Planned interruptions

1. Suburbs Affected: Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

Street Names: All streets

Start date: 12 September 2023 at 08:00

End date: 22 September 2023 at 15:00

Impact on customers: Possible low pressure to no water. However, no impact is expected.

Reason for disruption: Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

Residents are requested to observe level-1 water restrictions implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

For more information and logging calls:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: customerserviceemails@jwater.co.za

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