

Daily water supply system status updates: Tuesday, 13 June 2023 (Evening)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Insufficient Rand Water supply to Yeoville reservoirs

Rand Water conducted emergency work last night at the Vereeniging purification plant, which affects the Zwartkopjes booster station. As a result of the temporary isolation, water supply to the Yeoville reservoirs has been reduced. Customers in the Yeoville reservoir zone will be impacted by low pressure to no water, as two reservoirs within the Yeoville complex are critically low to empty. The reduced supply from the bulk supplier is being monitored and has been escalated to Rand Water.

Yeoville reservoir zone:

Hillbrow, Parktown, Spes Bona, Linksfield, Observatory, Jeppestown, Bruma, De Wetshof, Cyrildene, Forest Town, Fellside, Highlands, Kensington, Fairwood, Bezuidenhout Valley, New Doornfontein, Bertram, Lorentzville, Judith's Paarl, Troyeville, Vrededorp, Cottesloe, Doornfontein, Berea, Yeoville, Killarney, Orange Grove, Westcliff, and Constitution Hill.

Johannesburg Water urgently requests customers to reduce consumption during this time. Customers in higher lying areas will experience no water or poor pressure. Further updates will be provided when they become available.

2. Major pipe burst on Fiona Street, Ridgeway, isolation of Crown Gardens reservoir

Water will be isolated at the Crown Gardens reservoir, impacting parts of the Crown Gardens reservoir zone. Once the team has completed excavation and exposed the damaged main, relevant materials will be sourced. Alternative water supply is being provided through water tankers. There is currently no estimated time for completion. Further updates will be advised.

1. Cosmos Reservoir

Please note that we will be cleaning Cosmos Reservoir from Monday, 12 June 2023. The estimated time of completion of the cleaning process including water testing will take approximately 7 days. During the cleaning process the reservoir will be shut, and drained. However, we will be supplying the affected areas through a bypass line. Cosmos Reservoir supplies Lenasia and Thembalihle areas.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

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2. Area(s) affected: Alexandra

Street name(s): All streets

Start date: 13 June 2023

Time: 07:00 to 19:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further details to be provided

Planned interruptions

1. **Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

Street name(s): All streets

Start date: 13 June 2023 at 21:00

End date: 14 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. **Area(s) affected:** Parts of Northriding

Street name(s): Windsor Way and Blandford

Date: 20 June 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further updates will be provided

3. **Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

End date: 21 June 2023 at 03:00

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Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

4. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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