

## **Daily water supply system status updates: Tuesday, 13 June 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Johannesburg Water monitoring Crown Gardens, Commando and Linden 1 systems**

Towers and reservoirs within the Roodepoort/Randburg areas are stable. Customers in these areas will have water restored. The priority is to stabilise both Crown Gardens and Commando systems (Brixton, Hursthill and Crosby), while monitoring the Linden 1 system (Linden 1 reservoir and Linden 1 tower).

The status of Johannesburg Water infrastructure:

##### **Commando system**

Both Hursthill 1 and 2 reservoirs are critically low to empty. Levels at Brixton reservoir continue to improve, and the outlet is currently opened at 100%. The Brixton tower is operating normally. Customers should have normal water supply in the Brixton reservoir and tower zones. Customers in the higher lying areas supplied by the Hursthill reservoirs are impacted by low pressure or no water.

##### **Crown Gardens system**

The reservoir levels have decreased, resulting in the isolation of pumps to the tower. The reservoir outlet remains opened at 50%. The tower still has capacity; however, customers will be impacted with no water once the tower's capacity has reduced. Further updates will be provided.

##### **Linden 1 system**

Linden 1 reservoir is gradually recovering. The tower is currently empty. We are monitoring this critically impacted tower, as it slowly stabilises.

Alternative water supply will be provided to affected areas through mobile tankers.

Customers are requested to urgently reduce consumption, which will significantly assist in the recovery of the affected systems. Further updates will be provided to customers.

#### **1. Cosmos Reservoir**

Please note that we will be cleaning Cosmos Reservoir from Monday, 12 June 2023. The estimated time of completion of the cleaning process including water testing will take

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Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

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approximately 7 days. During the cleaning process the reservoir will be shut, and drained. However, we will be supplying the affected areas through a bypass line. Cosmos Reservoir supplies Lenasia and Thembalihle areas.

## 2. Area(s) affected: Alexandra

**Street name(s):** All streets

**Start date:** 13 June 2023

**Time:** 07:00 to 19:00

**Impact on customers:** No water

**Reason for interruption:** Tie-in of new pipe

**Location of water tankers:** Further details to be provided

### Planned interruptions

1. **Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

**Street name(s):** All streets

**Start date:** 13 June 2023 at 21:00

**End date:** 14 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

2. **Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

**Street name(s):** All streets

**Start date:** 20 June 2023 at 21:00

**End date:** 21 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

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**3. Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainbleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

**Street name(s):** All streets

**Start date:** 27 June 2023 at 21:00

**End date:** 28 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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