



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntsemi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 14 March 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Johannesburg Water Customer Notice: Monitoring of critically impacted infrastructure

South Hills tower:

Johannesburg Water wishes to inform residents supplied by South Hills tower, that investigations are underway to establish the cause of no water supply into the tower. Rand Water teams are flushing their network, while Johannesburg Water teams are monitoring the flows into the affected system.

Crown Gardens systems:

Improved flows received from Rand Water during the evening, enabled the recovery of the reservoirs. The outlets of the reservoirs are currently opened at 100%, which will allow the network to be restored.

Alternate water supply is being provided for customers in the South Hills tower supply area.

Further updates will be provided to customers.

Planned interruptions

1. Affected areas: Vorna Valley Ext 2, 13, 19, 21, 27, 43, 46, 50, 52, 53, 54, 56, 57, 58, 60, 62, 63, 66, 67, 70, 72, 74, 76, 80, 83, 86, 92, 93, 97, 100, 102, 103, 104, 105 & 106. Halfway Gardens Ext 1, 3, 4, 5, 14, 17, 19, 24, 26, 57, 64, 66, 73, 77, 85, 86, 90, 91, 94, 96, 97, 98, 101, 121 & 128. Waterval Ext 2 & 4

Street names: Pretorius & Jose Road, Howick Close, Mahai close, Mac-Mac Rd, Eugaries Rd, Bekker St, Mont Rose, Janadel Ave, Le Roux Ave, Neerlandia Rd, Fred Verseput Ave, East St, Asparagus Rd, Wilhelmina Place, Smuts Dr, Alexander Rd, 1st Rd, Van Heerden Ave, Old Rd, Kaufman Rd, Plume Rd, Periwinkel Rd,

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Smuts Close, Berger Rd, Rudi Neitz St, Langeveld Rd, Elias Rd, Jose St, Ridge Rd, Pretorius Rd, Gustav Preller St, Albertyn St, Coertze St, Visser St, Eton Close, Shady Lane

Date: 16 March 2023

Time: 09:00 - 21:00

Impact: No water

Reason: Tie – in of new infrastructure

2. Suburbs affected: Robindale Ext 1 -Cnr Gondola/Jeeves, Malibongwe/Cloverly, Balairs/Cloverly, Truman/Gaety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Rooseveld, MacArthur/Roseveldt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

Street names: Roosevelt and Gondola, Spar Commercial (Malibongwe), Cnr Gondola and Mare, Malibongwe and Boundry Town House, Jeeves and Boundary

Date: 22 March 2023

Time: 08:00 - 18:00

Impact: No Water

Reason: Tie – in new 110mm and 160mm into existing 160mm pipe network

3. Areas Affected: Parts of Linksfield, Bedfordview, Sandringham, Orange Grove, Orchards , Oaklands, Highlands North , Waverley , Savoy estate , Bedford Park, Senderwood, Morning Hill, Bramley North and Kew

Start date & time: 22 March 2023 at 24:00

End date and time: 23 March 2023 at 24:00

Impact: No water

Reason: Tie-in

UPDATE: The inlet of Linksfield reservoir will be isolated to allow for the installation of the two valves on the bulk mainline. The outlet of the reservoir will be opened during the duration of the shutdown. Installation of a non-return valve on bulk main line (Bedford Park) and installation of isolation valve on bulk main (Morning Hill)

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable

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throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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