



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
Johannesburg

Johannesburg Water
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 18 July 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Update on a burst pipe on Archerfish Drive in Kaalfontein

Johannesburg Water attended to a burst pipe on Archerfish Drive (next to the bridge) in Kaalfontein. The burst pipe was repaired and completed Monday night, 17 July, at around 20:00, and water was then restored. Unfortunately, around 23:00, the pipe ruptured again. Water has been closed to minimise the damage to the adjacent houses. The team is currently onsite and busy with repairs. At this stage, there is no estimated time of completion. The affected areas are Kaalfontein and Allandale.

Water tankers have been dispatched as follows in Kaalfontein:

1. Next to ZCC Church
2. Next to Boxer Shopping Centre
3. Kaalfontein Corner Mall
4. Corner Angelfish Street and Archerfish Drive

Further updates will be provided to customers.

2. Area affected: Linbro Park

Street names: 3rd Avenue, Hilton Road, 1st Road, 2nd Road, Clulee Road, Oak Avenue and Reid Avenue

Date: 18 July 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Connection of newly constructed 300mm to a 200mm mainline

Alternative water supply: Further details to be provided

Planned interruptions

1. **Suburbs affected:** Observatory, Cyrildene, Bruma, Kensington, Bezuidenhout Valley, Lorenzo, Betrams

Street names: Various streets

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Date: 23 July 2023

Time: 08:00 – 19:00

Impact on customers: No water

Reason for interruption: Repairing of main supply line

2. Area(s) affected: Witkoppen, Craigavon and parts of Kengies

Street names: Campbell Road, Cedar Road, Uranium Street, Granite Road, Bushwillow Avenue, Willow Avenue, Elm Avenue, Poplar Place, Jacaranda Avenue, Pine Avenue, Frederick Road and Lombardy Road.

Date: 27 July 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm UPVC pipe

Location of water tankers: None

3. UPDATE: Rand Water shutdown: recovery of Johannesburg Water systems stand at 90%

Johannesburg Water's systems are recovering well four days post the planned Rand Water shutdown. This is within the projected recovery period of between five to 14 days.

Although not all the systems have fully recovered, specifically the Randburg, Soweto and Johannesburg Central areas, the overall recovery has been good. Johannesburg Water teams continue prioritising flushing the network to get rid of airlocks in areas that are still struggling with low pressure to no water.

Customers who have regained supply are urged to use water sparingly, only for drinking and cooking, and hygiene purposes. Please refrain from watering your gardens, filling up swimming pools, and using hose pipes to wash cars.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

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More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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