



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 18 July 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Area affected: Linbro Park

Street names: 3rd Avenue, Hilton Road, 1st Road, 2nd Road, Clulee Road, Oak Avenue and Reid Avenue

Date: 18 July 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Connection of newly constructed 300mm to a 200mm mainline

Alternative water supply: Further details to be provided

Planned interruptions

1. Rand Water planned shutdown: repairs complete

Large parts of Johannesburg suburbs have had water supply restored; however, high-lying areas are still experiencing low water pressure. The entity continues to supply water tankers to the critical areas.

Although work has been completed, Johannesburg Water customers are reminded that full recovery will take five to 14 days. Johannesburg Water teams continue prioritising flushing the system to get rid of airlocks in the areas that are still struggling with low pressure to no water.

Customers who have regained supply are urged to use water sparingly, only for drinking and cooking, and hygiene purposes. Please refrain from watering your gardens, filling up swimming pools, and using hose pipes to wash cars.

2. Suburbs affected: Observatory, Cyrildene, Bruma, Kensington, Bezuidenhout Valley, Lorentville, Betrams

Street names: Various streets

Date: 23 July 2023

Time: 08:00 – 19:00

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Impact on customers: No water

Reason for interruption: Repairing of main supply line

3. Area(s) affected: Witkoppen, Craigavon and parts of Kengies

Street names: Campbell Road, Cedar Road, Uranium Street, Granite Road, Bushwillow Avenue, Willow Avenue, Elm Avenue, Poplar Place, Jacaranda Avenue, Pine Avenue, Frederick Road and Lombardy Road.

Date: 27 July 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm UPVC pipe

Location of water tankers: None

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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