



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 19 September 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned shutdown

1. Suburbs affected: Lanseria, parts of Cosmo City, Lion Pride Lifestyle Estate, Thabo Mbeki Informal Settlement, and Malatji Informal Settlement

Street names: All streets

Date: 19 September 2023

Time: No estimated time for completion

Reason for interruption: Water has been isolated to allow the line to drain in preparation for repair of a major burst pipe

Impact on customers: Low pressure to no water

Alternative water supply: Water tankers have been provided for affected areas

2. Area(s) affected: Woodmead Retail Park

Street name(s): All streets

Date: 21 September 2023

Time: 07:00 – 21:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

3. Area(s) affected: Waverly

Street name(s): Bruce Street, Wallace Street, Burn Street

Date: 27 September 2023

Time: 07:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

Planned interruption

1. Suburbs Affected: Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

Street Names: All streets

Start date: 12 September 2023 at 08:00

End date: 22 September 2023 at 15:00

Impact on customers: Possible low pressure to no water. However, no impact is expected.

Reason for disruption: Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

2. Area(s) affected: Tshepisong Phase 7

Street name(s): All streets

Date: 28 September 2023

Time: 08:00 – 19:00

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Impact on customers: No water

Reason for interruption: Installation of two boundary valves and hydrants to improve water pressure management in the area

Location of water tankers: Water tankers will be provided should the planned work exceed the stipulated time

Residents are requested to observe level-1 water restrictions which are implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

For more information and logging calls:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: customerserviceemails@jwater.co.za

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