



City of Johannesburg

Johannesburg Water SOC Ltd

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Johannesburg

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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 20 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. **Area(s) affected:** Alexandra

Street name(s): All streets

Date: 21 June 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further details to be provided

2. Reduced bulk supply from Rand Water impacting various towers and reservoirs

Due to a major reduction in supply from the bulk supplier, Rand Water, there is a significant reduction in the water supply to various reservoirs and towers, which will affect customers with intermittent or no water supply. The following infrastructure is impacted by the reduced supply:

1. Berea reservoir
2. Waterval tower
3. Quellerina tower
4. Eagle Nest reservoir
5. Crown Gardens reservoir and tower
6. Hursthill 1 and 2 reservoirs

We are monitoring the affected systems and will keep you updated on the latest feedback. Alternative water supply is being arranged for customers. We apologise for any inconvenience this may cause and kindly request for your understanding and cooperation throughout the duration of the outage.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Registration Number: 2000/029271/30

3. No water and poor pressure in Berea reservoir zone

Currently, the Berea reservoir is critically low to empty. Water supply is being diverted to the Berea reservoir, while network teams are flushing the network to remove air from the system. Johannesburg Water is monitoring water levels. It may take some time for complete recovery. Customers in the reservoir zone may still experience no water and/or poor pressure.

Alternative water supply through mobile tankers will be provided in the following areas:
Bertrams, Bezuidenhout Valley, Malvern, Cyrildene, Bruma and De Wetshof.

4. **Area(s) affected:** Ridgeway, Winchester Hills and Mondeor

Street name(s): 77 Fiona Street and various streets

Date: 20 June 2023

Time: 07:00 – 14:00

Impact on customers: No water

Reason for interruption: To repair burst pipe 300mm steel pipe

Location of water tankers: Not Applicable

Planned interruptions

5. **Area(s) affected:** Parts of Northriding

Street name(s): Windsor Way and Blandford

Date: 20 June 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further updates will be provided

6. **Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

End date: 21 June 2023 at 03:00

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Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

7. Rand Water postpones planned shutdown

Johannesburg Water would like to advise residents that Rand Water planned shutdown impacting the Eikenhof Pump Station from 20 to 22 June 2023 has been postponed until further notice. The purpose of the planned shutdown is to complete a tie-in between the A19 and B14 with a new pipeline, installation of isolation valves, and systems upgrades at Rand Water's Eikenhof pump station. Further updates on the new dates and times will be provided to residents.

8. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

9. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

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Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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