

## **Daily water supply system status updates: Tuesday, 21 February 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

#### **1. Johannesburg Water Customer Notice: Water outage complaints in parts of Morningside**

Johannesburg Water is aware of water outage complaints in parts of Morningside. A team has been dispatched to investigate the cause of the problem. Johannesburg Water apologises to customers for the inconvenience caused.

**UPDATE:** Johannesburg Water is attending to a major burst at 24 Redhill Road, Morningside. Water will be isolated to access damages on the main.

#### **2. Area(s) affected: Waverley**

**Street names:** Murray Street and Athol Street

**Date:** 22 February 2023

**Time:** 08:00 – 17:00

**Impact:** No water

**Reason:** Tie-in

### **Planned Interruptions**

**1. Areas affected:** Robindale Ext 1 - corners Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

**Street names:** Bellairs, Armitage and Cloverly

**Date:** 21 February 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

**2. Areas affected:** Robindale Ext 1 - corners Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur,

#### **Directors:**

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

**Street names:** Roosevelt and Gondola, Spar Commercial (Malibongwe), Cnr Gondola and Mare, Malibongwe and Boundry Town House, Jeeves and Boundary

**Date:** 22 February 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

**3. Areas Affected:** Robindale Ext 1 - corners Gondola/Jeeves, Malibongwe/Cloverly, Bellairs/Cloverly, Truman/Gaiety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Roosevelt, MacArthur/Roosevelt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2

**Street Names:** Malibongwe (Business Area), Malibongwe Builders at Cnr Maria and Malibongwe (Hospital)

**Date:** 27 February 2023

**Time:** 08:00 – 18:00

**Impact:** No water

**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

**More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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