



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 27 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Johannesburg Water's Horizon pump station recovering after City Power outage

Following a City Power outage in Horizon, in the West Rand, that occurred on Monday afternoon, 26 June 2023, and affected Johannesburg Water's Horizon pump station, the system is steadily recovering.

This comes after scheduled load shedding occurred in the area on Monday afternoon, which led to the entity's Horizon pump station not being able to operate.

Furthermore, according to City Power, the power in the area was not restored after the scheduled load shedding had ended at 18:30 on Monday night. As a result, no water could be pumped to Johannesburg Water's Horizon tower since Monday afternoon.

However, power was restored by Tuesday afternoon and pumping had resumed. The tower is recovering well, and water levels are steadily increasing.

Due to load shedding between 16:00 and 18:30 this evening, which is the peak hour for water demand, Johannesburg Water technical teams will continue to closely monitor the system overnight.

2. Area(s) affected: Alexandra

Street name(s): All streets

Date: 27 June 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Adjusting fire hydrants height on existing 110mm and 160mm mainline

Location of water tankers: Further details will be provided

3. Area(s) affected: Zondi, Dobsonville, Zola, Naledi, Emdeni and Jabulani

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Street name(s): All streets

Start date: 28 June 2023

Time: 08:00 – 20:00

Impact on customers: No water

Reason for interruption: Repairs are to be carried out on the inlet to the reservoir (repair leaks and fit a new control valve)

Alternative water supply: Roaming water tankers will be available

Planned interruptions

1. **Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water.

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. **Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter**

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

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Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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