

## **Daily water supply system status updates: Tuesday, 28 February 2023** **(Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Infrastructure update: Meredale and Waterval reservoirs**

Johannesburg Water continues to monitor critical systems, impacted by lower supply from Rand Water's Meredale and Waterval reservoirs. Customers in lower lying areas are receiving water, while customers in higher lying areas are affected with lower pressure or no water.

The status of Johannesburg Water infrastructure:

##### **\*Commando system:**

Levels at Brixton reservoir are critically low. The outlet has been isolated, which will impact supply to the tower.

##### **\*Crown Gardens system:**

The reservoir is critically low. Should the reservoir levels decrease rapidly, the supply to the tower will be isolated to sustain capacity.

Customers are requested to urgently reduce consumption, which will significantly assist in the recovery of the affected systems.

Further updates will be provided to customers.

#### **2. Insufficient Rand Water supply to Yeoville reservoirs**

Customers in the Yeoville reservoir zone will be impacted by low pressure/no water as reservoirs are critically low to empty. The reduced supply from the bulk supplier is being monitored and further updates will be provided to customers.

##### **Directors:**

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,  
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

**Yeoville reservoir zone:**

Hillbrow, Parktown, Spes Bona, Linksfield, Observatory, Jeppestown, Bruma, De Wetshof, Cyrildene, Forest Town, Fellside, Highlands, Kensington Fairwood, Bezuidenhout Valley, New Doornfontein, Bertram, Lorentzville Judith's Paarl, Troyeville, Vrededorp, Cottesloe, Doornfontein, Berea, Yeoville Killarney, Orange Grove, Westcliff, and Constitution Hill.

Alternative water supply will be arranged for affected areas. Johannesburg Water requests customers to urgently reduce consumption during this time.

**3. Johannesburg Water monitoring infrastructure impacted by low supply from Palmiet pump station**

Johannesburg Water is monitoring specific infrastructure which has been fluctuating at low to critically low levels since the weekend. Most impacted systems are now operating normally.

Customers in lower lying areas are receiving water, while customers in higher lying areas may still experience poor pressure to no water as the systems improve.

Johannesburg Water is monitoring the affected infrastructure:

**\*South Hills tower:** critically low levels, but pumps are running. Capacity is being built at this stage.

**\*Alexander Park reservoir:** levels are critically low. Customers in lower lying areas are receiving water. The outlet has been opened at 100%.

**\*Linksfield reservoir:** levels are normal.

**\*Randjieslaagte reservoir:** levels are low but stable.

**\*Grand Central systems:** low but stable levels. The tower is currently empty due to low reservoir levels.

**Directors:**

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,  
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

Johannesburg Water requests customers to reduce consumption as systems are impacted by lower supply. Alternate water supply will be provided through mobile tankers to affected areas.

Further updates will be provided to customers.

### **Planned interruptions**

- 1. Areas affected:** Kew, The Gardens, Rembrandt Park, River Park, Glenhazel, Sandringham, Silver Mond, Lombardy East and West, Bramley, Bramley View, Wynberg, Athol Hurst and Alexandra.

**Date:** 07 March 2023

**Time:** 08:00 -17:00

**Impact:** No water

**Reason:** Bulk line valve installation

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

#### Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30