



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntshavheni Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Tuesday, 29 August 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruption**

**1. Area(s) affected:** Diepkloof zone 6

**Street name(s):** All streets

**Date:** 29 August 2023

**Time:** 07:00 – 22:00

**Impact on customers:** No water

**Reason for interruption:** Repairing a burst water pipe which feeds Orlando East reservoir

**Location of water tankers:** Water tankers will be provided if the planned work exceeds the stipulated time

#### **2. Update on Johannesburg Water systems**

The following Johannesburg Water reservoirs and towers are still struggling with capacity due to poor supply and high water demand.

##### **Linden 1 reservoir and tower**

The reservoir is operating normally while the tower is critically low due to high consumption. Recovery is expected overnight.

##### **South Hills tower**

Critically low due to poor supply and high consumption. Low pressure is expected in the supply zone.

##### **Commando System**

- **Crosby reservoir:** Has improved slightly since the morning and operating normally.
- **Hursthill 1 and 2 reservoirs:** Critically low due to high demand and slow recovery. Low pressure to no water is expected in higher lying areas.
- **Brixton reservoir and tower:** The reservoir remains critically low and the outlet is 50% open. Low pressure is expected in the supply zone. The Brixton tower is critically low, but slowly recovering. Pumping is still at half the capacity due to the low levels at the Brixton reservoir. Recovery of the tower is expected overnight.

##### **Eagles Nest reservoir**

Remains critically low due to poor supply and high demand. Customers in this supply zone should expect low water pressure.

##### **Doornkop reservoir**

The reservoir is critically low, and recovery is slow due to high demand. Low pressure expected and customers are requested to reduce consumption to allow recovery.

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntshavheni Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

Alternative water supply is still being provided through 13 roaming trucks deployed at various key points in the supply zones of the struggling systems. Johannesburg Water is monitoring the systems and will provide more information.

### **Planned interruptions**

**1. Suburbs Affected:** Honeydew Manor, Eagle Canyon

**Street Names:** Corner Plantation and Forest Avenues

**Date:** 30 August 2023

**Time:** 08:30 - 18:00

**Impact on customers:** No water

**Reason for disruption:** Tie-in of a new pipe

**Water Tankers:** Water tankers will be placed at corner Plantation and Forrest Avenues; and corner Forest Oaks and Murfield Avenues in Honeydew (Eagle Canyon Estate)

**2. Suburbs Affected:** Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55 and 107

**Street Names:** Waterfall Drive, Appaloosa Dr, Waterfall Hills Lane, Polofields Dr, Country Estate Dr, Augrabies Falls Boulevard, Kalambo Falls Ave, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Dr, Polo fields Dr, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Dr, Heron Dr, Cormorant Dr, Teal Dr, Spoonbill Drive.

**Date:** 5 September 2023

**Time:** 09:00 - 21:00

**Impact on customers:** Low pressure to no water

**Reason for disruption:** Relocation and tie-in of a new infrastructure

**Water Tankers:** Water tankers will be placed at corner Waterfall and Polo Fields Drives

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

### **More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

#### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs

Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30