

## **Daily water supply system status updates: Tuesday, 31 January 2023** **(Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned Interruptions**

#### **1. Infrastructure Update: Recovery of JW Infrastructure**

Johannesburg Water is monitoring severely constrained reservoirs and towers, impacted by the recent power failure at Eikenhof pump station.

Customers can assist by using water for critical needs only at this time. The sustainability of capacity is dependent on water usage during the course of the day.

##### **1. Honeydew systems:**

Reservoir and tower are stable. Sustainability of capacity is dependent on water demand.

##### **2. Parktown 2 reservoir:**

Reservoir levels are critically low.

##### **3. Helderkrui systems:**

The reservoir is critically low.

The tower levels are critically low.

##### **4. Linden systems:**

Linden reservoir and tower are critically low to empty.

##### **5. Hursthill reservoirs:**

Both reservoirs are critically low. Hursthill 2 reservoir is opened at 50%. Customers in higher lying areas will experience no water/ poor pressure.

##### **6. Brixton systems:**

The outlet of Brixton reservoir is opened at 50%. One pump is supplying the tower.

#### **Directors:**

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

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Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



## City of Johannesburg

Johannesburg Water SOC Ltd

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### 7. Alexander Park reservoir:

Reservoir levels remain critically low.

### 8. Eagle Nest reservoir:

Reservoir levels are critically low.

### 9. Crown Gardens systems:

The outlet of Crown Gardens reservoir is isolated to build capacity, which will allow pumping to the tower. The tower is empty currently.

### 10. Aeroton systems:

The reservoir is stable, and pumping has resumed to the tower, which is critically low.

### 11. Quellerina tower:

Levels are critically low to empty.

### 12. Florida North Tower:

Levels are critically low to empty.

### 13. Constantia tower:

Levels are critically low to empty.

### 14. Horison tower:

Levels are critically low to empty.

### 15. Waterval tower:

Levels are critically low to empty.

### 16. Blairgowrie reservoir:

Reservoir levels are critically low

### 17. Kensington B systems:

Both reservoir and tower are stable.

Further updates will be provided to customers.

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## 2. Emergency shutdown at Robinhills and surrounding areas

Water is being isolated to allow the team to attend to repairs at Delli street and corner Valley Road, Robinhills

Once the network is drained, the required repairs will commence.

### **Affected areas include parts of:**

Robinhills, Robindale, Fontainebleau, Windsor West, Randparkridge ext 5.

Estimated completion time is 18h00.

Further updates will be provided to customers.

Johannesburg Water apologises to customers for the inconvenience caused.

### **Planned Interruptions**

**1. Suburb(s) Affected:** Kyalami Gardens Ext 19, 43, 34, 35, 36 & 37 and Jukskei view Ext 39,40, 41, 42, 106, 95, 94, 87, 125, 85, 89,88, 90, 85, 87,89, 90, 130,117, 122, 130, 52, 72, 83, 56, 57, 123, 122, 58.

**Street Names:** Waterfall Drive, Karkloof Cres, Simlak Dr, Barbet Cres, Starling Dr, Falcon Dr, Crow Dr, Francolin Dr, Magwa Cres, Lark Dr, Bishop Dr, Batis Cl, Timbavati Dr, Sankararani Dr, Mara Dr, Lualaba Dr, Zambezi Dr, Shebelle Dr, Letaba Dr, Komati Dr, Motlatse Dr, Kunene Dr, Okovango Dr, Kagera Dr, Ngwenya Dr, Shangani Dr, Lualaba Dr, Mara Dr, Bandama Dr, Nile Dr, Letaba Dr, Midmar Dr, Limpopo Drive, Gariep Dr, Mushroom Rd.

**Date:** 09 February 2023

**Time:** 09:00 – 19:00

**Impact:** No Water

**Reason:** Tie-in of new infrastructure

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Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

#### **More information can be obtained on:**

**Twitter:** @JHBWater

**Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

**Email:** [Customer@jwater.co.za](mailto:Customer@jwater.co.za)

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