



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntomi Piliso Street
Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 4 April 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Tie in Alexandra and Major burst corner Cavendish Street and Dalton Road, Wendywood

Tie inn: Alexandra

In order for the network to be isolated efficiently, the outlet of Randjieslaagte reservoir was isolated. The tie in is in progress onsite at this time. Estimated completion time has moved to 22h00.

Affected areas include parts of:

Bramley, Kew, Lombardy East, Glenhazel, Highlands North, Sandringham, Glensan, Lyndhurst, Sunningdale, Fairmount ridge, Corlett Gardens, Alexandra, Bramley Manor, Elton Hill, Wynberg, Whitney Gardens, Savoy Estate, Bramley View, and Rembrandt Park.

Major burst: corner Cavendish Street and Dalton Road, Wendywood

Water has been isolated and the team has completed excavation to expose the main. The relevant materials are being sourced for repairs.

Affected areas include parts of:

Gallo Manor, Wendywood, Kelvin, Marlboro, Sunninghill, Waterfall, Eastgate and Woodmead.

There is currently no estimated completion time at this stage.

2. Repair of reoccurring major burst and valve installation at corner Witkoppen Road and William Nicol Drive

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

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Please note that water will be isolated from 06h00 on 4th April 2023 to allow for the team to repair the reoccurring burst, as well as install an isolation valve.

Repairs will be carried out on an asbestos cement (AC) main, which was previously repaired. Due to the age of the pipe, Johannesburg Water will install an isolation valve on the affected portion in order to safely isolate it and perform a replacement.

Affected areas include parts of:

Douglasdale, Fourways, Magaliesig, Witkoppen, Maroeladal, Fourways Gardens, Craigavon, Kengies, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View and Noscot.

The estimated time of completion is 23h00. Alternate water supply will be provided through mobile tankers to critical customers, such as hospitals and clinics. Further updates will be provided to customers.

Johannesburg Water apologises to customers for the inconvenience caused.

3. Area affected: Alexandra

Date: 04 April 2023

Time: 07:00 – 19:00

Impact: No water

Reason: Tie-in of new pipe and installation of a flow meters 250mm 2x 250mm wedge gate

Johannesburg Water apologises to customers for the inconvenience caused and thanks customers for their patience and understanding.

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable

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throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: Customer@jwater.co.za

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