

## **Daily water supply system status updates: Tuesday, 4 July 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Suburbs affected: Alexandra**

**Street names:** 4th, 6th, 7th, and 11th Avenues between Florence Mophosho, Roosevelt and Vasco da Gama streets

**Date:** 6 July 2023

**Time:** 07:00 – 19:00

**Impact on customers:** No water

**Reason for interruption:** Adjusting the fire hydrants height on the existing 110mm and 160mm mainline

#### **2. Midrand customers affected by low supply from Rand Water**

Johannesburg Water's Blue Hills and Sun Valley are still not getting any water supply from the City of Tshwane, which is in turn not getting any supply from Rand Water.

As a result, the entity has added two more water tanks for the affected residents in Midrand. This comes after Rand Water was struggling to recover after multiple power failures. According to the bulk water supplier, balancing of the systems was being done on Sunday, 2 July 2023 and as a result, there would be challenges of inconsistent supply.

One of the systems affected is Rand Water's Brakfontein reservoir, which feeds a City of Tshwane reservoir that supplies Johannesburg Water's Blue Hills and Sun Valley areas in Midrand. At the moment, there is no water coming into Blue Hills and Sun Valley from Tshwane because the City is not getting enough supply from Rand Water.

Johannesburg Water is providing alternative water supply at the following areas:

1. African View Blue Hills Complex
2. Blue Hills Shopping Centre
3. Summit View Estate, opposite the Blue Hills Shopping Centre
4. Sasol garage, Blue Hills
5. Kilimanjaro Complex, Blue Hills
6. Spar Summit Road

There is currently no estimated time for recovery. Further details will be provided as they become available.

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Planned interruptions**

#### **1. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter**

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

#### **Affected areas include:**

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.  
Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

#### **2. Suburb affected: Ruimsig**

**Street name:** Setperk Road

**Date:** 6 July 2023

**Time:** 08:30 – 16:00

**Impact on customers:** No water

**Reasons for disruption:** Tie-in of new pipe

#### **3. Area(s) affected: Midrand**

**Suburbs affected: Randjespark Exts**

28,68,69,70,71,72,73,74,75,76,77,100,103,104,105,107,120,121,123,124,127,129,130,131, 132,141,142. **Headway Hill** (DBSA Vulindlela), **Country View Exts** 1,3,13, and **Sagewood Ext 1**.

**Street names:** Roan Crescent, Gazelle Road, Lechwe Street, Suni Road, Tsessebe Cres, Nyala Road, Reedbuck Crescent, Lever Road, Sonneblom Street, Forest Lily Place, Forest Lily, Ficus, Fire Lily, Strelitzia, Freesia, Azalea, Tumbleweed, Iris, Honeysuckle, Tecoma, Plumbago, Crane flower, Pelargonium, Lobelia, Barleria, Sneeugras, Mackaya, Abelia, Cordyline, Umzimbeet, Sand Olive, Combretum.

**Date:** 11 July 2023

**Time:** 09:00 to 21:00

**Impact on customers:** Low pressure to no water

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Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Registration Number: 2000/029271/30



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**Reason for interruption:** Relocation and tie-in of new infrastructure

**Alternative water supply:** corner Strelitzia Avenue & Freesia Drive (Midrand Assembly Hall of Jehovah's Witness), corner Crane Flower & Abelia streets (Savannah Hills Clubhouse), Lever Road & Azalea Avenue (Engine Garage), corner Nyala Street & Suni Avenue (Spar) and Roan Crescent (reservoir & tower entrance).

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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