

## **Daily water supply system status updates: Tuesday, 6 June 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Unplanned interruptions**

#### **1. Outage in Lanseria and surrounding areas**

The team confirmed a vandalised pressure-reducing valve (PRV) in Cosmo City, causing the area outage. The special services team is onsite repairing the PRV. Areas without water include Lanseria and Malatjie Informal Settlement. Alternative water supply is being provided through mobile tankers to affected areas.

#### **2. Major burst on Agnes Road, Bloubostrand**

Water has been isolated, and the team is onsite attending to repairs. Affected areas include parts of Northriding, Kya Sands and Bloubostrand.

#### **3. Major burst on supply from Crosby to Brixton reservoirs**

Repairs are complete at corner Grange and Riebeeck streets on the pumping main between the Crosby and Brixton reservoirs. The outlet of Brixton reservoir has been opened.

#### **4. Follow-up repairs underway on burst pipe in Bergbron**

During follow-up repairs on a burst pipe at Bernard Road, the sewer main was found partially damaged. The affected portion of the water network has been isolated. The main was drained and samples taken. Laboratory results will advise if further flushing needs to be done. Once results indicate that the water quality is according to the required standard, water will be restored. Customers in the affected streets are requested to refrain from utilising water from the network, until further advised.

Alternative supply will be made available through water tankers in the abovementioned streets. Johannesburg Water is dedicated to ensuring that the quality of water provided to our customers is at the highest level.

#### **5. Update: Johannesburg Water monitoring critically impacted South Hills Tower**

Johannesburg Water and Rand Water teams are currently onsite attending to the issue of water supply into the South Hills Tower, which is critically low. Customers in higher lying areas will experience no water due to the reduced capacity of the tower.

South Hills tower zone: Risana, South Hills, Tulisa Park, Steeledale, Linmeyer, Oakdene, Rosettenville and Klipriviersberg Estate. Alternative water supply, through mobile tankers, will focus on:

1. Risi and Johan Meyer streets, Linmeyer.
2. Risana Street, Risana
3. South Hills Clinic, Geneva Road, South Hills

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

#### 4. Tulisa Park

#### 6. Johannesburg Water monitoring critically impacted Alexander Park reservoir

Poor supply is impacting the recovery of Alexander Park reservoir, which remains critically low. The reservoir will be isolated at 21:00 tonight, 6 June 2023, and will be opened at 04:00 on Wednesday, 7 June 2023. This exercise is intended to build capacity within the system. Customers in lower lying areas may still have water, while customers in higher lying areas will experience no water.

Alexander Park reservoir zone: Kensington, Benrose, Heriotdale, Denver, De Wetshof, The Gardens, Malvern, Cleveland, Elcedes and Wychwood. Alternative water supply, through mobile tankers, is provided for customers impacted by the outage.

#### 7. Cleaning of Hursthill Reservoir 2 underway

The cleaning of Johannesburg Water's Hursthill Reservoir 2 is underway and has resulted in no water in parts of the reservoir zone, particularly affecting customers in Auckland Park, Melville and Parktown West. While it is shut down, residents have been receiving water through its bypass system. However, water supply from Rand Water has reduced, and Johannesburg Water teams are currently liaising with the bulk supplier to determine the cause of the low supply.

Meanwhile, the cleaning will be completed by Tuesday, 6 June, and the reservoir will be operational again on Wednesday, 7 June 2023. At this stage the reservoir remains on bypass mode. Customers in high-lying areas are impacted by low pressure or no water. Stationary tankers are being filled at various critical sites. Further updates will be provided to customers.

There are stationary tankers in the following areas:  
Corner Main and 1st Avenue (Melville Shell garage)  
Corner 7th Street and 3rd Ave (Melville Restaurant)

#### Planned interruptions

**1. Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

**Street name(s):** All streets

**Start date:** 13 June 2023 at 21:00

**End date:** 14 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

##### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard



#### City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

**2. Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

**Street name(s):** All streets

**Start date:** 20 June 2023 at 21:00

**End date:** 21 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

**3. Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

**Street name(s):** All streets

**Start date:** 27 June 2023 at 21:00

**End date:** 28 June 2023 at 03:00

**Impact on customers:** During the shutdown, customers will have low pressure to no water

**Reason for interruption:** Planned drop test to measure potential leakage rate of structure.

**Location of water tankers:** List of tank sites to be advised.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

#### **More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30