



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Newtown
Johannesburg

Johannesburg Water
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Tel +27(0) 11 688 1400
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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 6 June 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Outage in Lanseria, Lion Pride Lifestyle Estate and Thabo Mbeki Informal Settlement

Teams are inspecting pressure reducing valves and zone valves to establish the cause of the problem. Alternative water supply is arranged through mobile tankers for affected areas. Further updates will be provided

2. Follow-up repairs underway on burst pipe in Bergbron

During follow-up repairs on a burst pipe at Bernard Road, the sewer main was found partially damaged. The affected portion of the water network has been isolated. The main was drained and samples taken. Laboratory results will advise if further flushing needs to be done. Once results indicate that the water quality is according to standards, water will be restored. Customers in the affected streets are requested to refrain from utilising water from the network, until further advised.

Alternative supply will be made available through water tankers in the abovementioned streets. Johannesburg Water is dedicated to ensuring that the quality of water provided to our customers is at the highest level.

3. Alexander Park Reservoir and South Hills Tower

Johannesburg Water continues to monitor and address the reduced supply and low levels at the Alexander Park Reservoir and South Hills Tower. This is due to a power failure at Rand Water's Zuikerbosch purification plant and Palmiet pump station on 2 June 2023. South Hills Tower is empty, while Alexander Park Reservoir is critically low, with minimal recovery overnight. Customers in lower lying areas may still have water, while customers in higher lying areas will experience no water.

Alexander Park reservoir zone:

Kensington, Benrose, Heriotdale, Denver, De Wetshof, The Gardens, Malvern, Cleveland, Elcedes, and Wychwood

South Hills Tower zone:

Risana, South Hills, Tulisa Park, Steeledale, Linmeyer, Oakdene, Rosettenville, and Klipriviersberg Estate

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

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Customers in the lower lying areas are requested to reduce consumption and use water sparingly during this period.

4. Cleaning of Hursthill Reservoir 2 underway

The cleaning of Johannesburg Water's Hursthill Reservoir 2 is underway and has resulted in no water in parts of the reservoir zone, particularly affecting customers in Auckland Park, Melville and Parktown West. While it is shut down, residents have been receiving water through its bypass system. However, water supply from Rand Water has reduced, and Johannesburg Water teams are currently liaising with the bulk supplier to determine the cause of the low supply.

Meanwhile, the cleaning will be completed by Tuesday, 6 June, and the reservoir will be operational again on Wednesday, 7 June 2023. At this stage the reservoir remains on bypass mode. Customers in high-lying areas are impacted by low pressure or no water. Stationary tankers are being filled at various critical sites. Further updates will be provided to customers.

There are stationary tankers in the following areas:
Corner Main and 1st Avenue (Melville Shell garage)
Corner 7th Street and 3rd Ave (Melville Restaurant)

Planned interruptions

1. **Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

Street name(s): All streets

Start date: 13 June 2023 at 21:00

End date: 14 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. **Area(s) affected:** Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

End date: 21 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

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Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

3. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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