



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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www.johannesburgwater.co.za

Daily water supply system status updates: Tuesday, 8 August 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Update on a major burst pipe in Johannesburg North

The damaged pipe has been exposed, and relevant material is on its way to the site. Repairs will commence once the material has been delivered. The estimated time of completion is midnight. Affected areas include:

Olivedale, Northriding, Bloubosrand, Cedar Lakes, Cedar Creek, Maroeladal, Farmall, Msawawa Informal Settlement, Tirong, Kya Sands, and Broadacres.

Locations of water tankers:

Maroeladal

- Cedar Shopping Centre (Spar, Papachinos and Spur)
- Cedar Lakes
- Crawford Primary School

Craigavon

- Fourways Life Hospital
- Talavera Estate
- Cedar Creek Estate
- Inchanga Estate

Further updates on the progress will be provided.

2. Update: Orange Farm outlet to be opened at 60%

The reservoir capacity has improved. Therefore, water will be opened at 60% capacity around 16:00. High-lying areas will experience low pressure to no water. Johannesburg Water continues to monitor the progress and will provide further updates to customers.

Planned interruptions

1. Rand Water planned maintenance on 9 August to impact Soweto

There is a planned Rand Water shutdown that will take place for 17 hours from 07:00 to midnight on Wednesday, 9 August 2023. The shutdown will impact various areas around Soweto. The purpose of the planned maintenance is for Rand Water to repair leaking bypass pipelines, as well as valves on the F33, F40 and F44.

Supply to the Chiawelo and Doornkop West reservoirs will be affected, as well as the direct feeds to the Tshepiso and Chiawelo regions. As a result, customers in these reservoir zones and direct feed supply areas will be affected by low pressure to no water.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

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Customers are encouraged to store sufficient water, at least two days before the outage (Monday, 7 August). Johannesburg Water also urges customers to use water sparingly during the shutdown.

Direct feed areas include:

- All Tshepiso (phases one to seven)
- All Ebunandini Informal Settlement
- All Slovo Village
- All Slovo Informal Settlement
- All Slovo compound
- Leratong Village

Areas fed by the Chiawelo reservoir include:

Lone Hill Ext 68, Chiawelo, Chiawelo Ext 4, Chiawelo Ext 1, Klipriviersog Ext 1, Klipriviersog Estate, Dhlamini Ext 1, Dhlamini, Protea Glen Ext 1, Protea Glen Ext 4, Chiawelo Ext 5, Protea Gardens, Protea South Ext 1, Chiawelo Ext 2, Protea North Ext 9, Mapetla Ext 1, Protea North, Protea, Chiawelo Ext 3, Protea North Ext 1, Protea Glen Ext 8, and Protea Glen Ext 9.

Areas fed by the Doornkop reservoir include:

Thulani, Thulani Ext 1, Thulani Ext 2, Lufhereng Ext 1, Dobsonville Ext 9, Doornkop Ext 3, Protea City, Protea Glen Ext 1, Protea Glen Ext 2, Protea Glen Ext 4, Doornkop, Doornkop Ext 1, Dobsonville Gardens, Doornkop Ext 2, Protea Glen, Protea Glen Ext 7, Protea Glen Ext 8, Lufhereng, and Protea Glen Ext 3.

Recovery may take up to 48 hours after the completion of the maintenance work. Alternative water supply will be arranged, and the location of the water tankers will be communicated in due course. Further updates will be provided to customers.

2. Suburbs affected: Witkoppen, Craigavon and parts of Kengies

Street names: Cedar Road, Uranium Road, Campbell Road, Willow Avenue, Poplar Avenue, Granite Road, Bushwillow Avenue, Elm Avenue, Jacaranda Avenue, Pine Avenue, Frederick Road, Lombardy

Date: 15 August 2023

Time: 08:00 – 18:00

Impact on customers: No water

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Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm uPVC pipe (PRV 1 and 2)

3. Suburbs affected: Drieziek Extension 4

Street names: All streets

Date: 16 August 2023

Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: To relocate a 110mm uPVC water pipe for stormwater system construction

Location of water tankers: Water tankers will be provided if the shutdown exceeds 24 hours

4. Areas affected: Midrand

Suburbs affected: Jukskei Heights Ext 3, Jukskei View Ext 18, 19, 37, 38, 43, 44, 45, 50, 51, 55, 107

Street names: Waterfall Drive, Appaloosa Drive, Waterfall Hills Lane, Polofields Drive, Country Estate Drive, Augrabies Falls Boulevard, Kalambo Falls Avenue, Ruacana Falls, Kalandula Falls, Howick Falls, Victoria Falls, Howick Falls, Tugela Falls, Mangeni Falls, Bingini Crescent, Woodmead Drive, Polo Fields Drive, Ibis Drive, Jacana Drive, Stilt Drive, Plover Drive, Egret Drive, Heron Drive, Cormorant Drive, Teal Drive, Spoonbill Drive.

Date: 17 August 2023

Time: 09:00 – 23:00

Impact on customers: Low pressure to no water

Reason for interruption: Relocation and tie-in of new infrastructure

Location of water tankers: Corner Waterfall and Polo Fields Drive (Waterfall Corner)

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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