



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
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www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 01 February 2023 **(Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

Suburb(s) Affected: Kengies Ext. 35

Street Names: Frederick Road, Pine Avenue

Date: 02 February 2023

Time: 08:00 – 16:00

Impact: No water

Reason: Tie-in 150mm new pipeline to 150mm existing U-PVC mainline

Infrastructure Update: Recovery of JW Infrastructure

Johannesburg Water is monitoring reservoirs and towers, impacted by the recent power failure at Eikenhof pump station.

Customers can assist by using water for critical needs only at this time. The sustainability of capacity is dependent on water usage during the course of the day.

1. Honeydew systems:

Reservoir and tower have recovered. Sustainability of capacity is dependent on water demand.

2. Parktown 2 reservoir:

Reservoir levels are low. There is slowly recovery noted.

3. Helderkruijn systems:

The reservoir is low but stable.

The tower has stabilised.

4. Linden systems:

Linden reservoir is critically low.

There are improved levels at the tower.

Directors:

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Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

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5. Hursthill reservoirs:

Both reservoirs are critically low. Customers in higher lying areas will experience no water/ poor pressure.

6. Brixton systems:

Reservoir levels are low. The outlet of Brixton reservoir is opened at 100%.

7. Alexander Park reservoir:

Reservoir levels remain critically low.

8. Eagle Nest reservoir:

Reservoir levels are low but stable.

9. Crown Gardens systems:

Both the reservoir and tower have gained capacity and are operating at normally.

10. Aeroton systems:

The reservoir and tower are operating at normal capacity.

11. Quellerina tower:

Levels have improved.

12. Florida North Tower:

Levels are critically low to empty.

13. Constantia tower:

Levels have improved.

14. Horison tower:

Levels are low but stable.

15. Waterval tower:

Levels are low but stable.

16. Blairgowrie reservoir:

Reservoir levels are critically low to empty.

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17. Kensington B systems:

Both reservoir and tower are stable.

18. South Hills tower:

Reservoir levels have improved.

Further updates will be provided to customers.

Emergency Shutdown due to major burst on inlet of Yeoville Reservoir

Johannesburg Water wishes to inform residents of the emergency shutdown, impacting Yeoville reservoir, Berea reservoir, Forest Hill tower and South Hills tower. Rand Water will be isolating water supply for repairs to be completed on the 900mm steel main.

Once the site has drained and excavations completed, repairs will commence. There is currently no estimated time for completion.

The outlets of the reservoirs and towers will not be isolated. Customers in the Yeoville and Berea reservoir zone will have water supply while customers in the tower zone will experience no water as the tower's capacity is impacted by the demand.

Reservoirs and Towers affected:

Foresthill tower, Yeoville reservoir, Berea reservoir and South Hills tower

Forest Hill Tower zone:

Oakdene, parts of Rosettenville, Kenilworth, The Hill, Towerby, Linmeyer, Southdale, Foresthill, Townsview, Robertsham, Gillview, Winchester Hills, Chrisville, Turf Club, Glenanda, Turfontein and Klipriviersberg estate.

Yeoville reservoir zone:

Hillbrow, Parktown, Spes Bona, Linksfield, Observatory, Jeppestown, Bruma, De Wetshof, Cyrildene, Forest Town, Fellside, Highlands, Kensington Fairwood, Bezuidenhout Valley, New Doornfontein, Bertram, Lorentzville Judith's Paarl, Troyeville, Vrededorp Cottesloe, Doornfontein, Berea, Yeoville, Killarney, Orange Grove, Westcliff, and Constitution Hill

Berea reservoir zone:

De Wetshof, Observatory, Bruma, Cyrildene, Bezuidenhout Valley, Bertrams, Lorentzville, Judith's Paarl and Troyeville

South Hills tower zone:

Risana, South Hills, Tulisa Park, Linmeyer, Steeledale, Oakdene, Rosettenville and Klipriviersberg estate.

Johannesburg Water urges customers to use water sparingly during the outage.

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Further updates will be provided to customers.

UPDATE: Johannesburg Water wishes to inform residents that the emergency repairs have been completed on the 900mm steel main. Water has been restored to the reservoirs and towers that were impacted.

Johannesburg Water Customer Notice: Emergency shutdown- asbestos cement mains replacement at Uranium/ Cedar Road, Witkoppen.

Johannesburg Water wishes to inform customers that further pipe replacement will be done at Uranium corner Cedar rd, Witkoppen. Due to the nature of the work to be completed, the intersection leading into Uranium Road will be closed off. There will be no access from Cedar Road into Uranium Road. Once repairs are completed, the road will be reopened.

Date:

2nd February 2023

Time

07h00 - 18h00

The areas affected include parts of:

Witkoppen, Maroeladal, Craigavon, Witkoppen clinic and Fourways life hospital.

Johannesburg Water apologises to customers for the inconvenience caused.

Further updates will be provided to customers.

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Planned Interruptions

- 1. Suburb(s) Affected:** Kyalami Gardens Ext 19, 43, 34, 35, 36 & 37 and Jukskei view Ext 39,40, 41, 42, 106, 95, 94, 87, 125, 85, 89,88, 90, 85, 87,89, 90, 130,117, 122, 130, 52, 72, 83, 56, 57, 123, 122, 58.

Street Names: Waterfall Drive, Karkloof Cres, Simlak Dr, Barbet Cres, Starling Dr, Falcon Dr, Crow Dr, Francolin Dr, Magwa Cres, Lark Dr, Bishop Dr, Batis Cl, Timbavati Dr, Sankararani Dr, Mara Dr, Lualaba Dr, Zambezi Dr, Shebelle Dr, Letaba Dr, Komati Dr, Motlatse Dr, Kunene Dr, Okovango Dr, Kagera Dr, Ngwenya Dr, Shangani Dr, Lualaba Dr, Mara Dr, Bandama Dr, Nile Dr, Letaba Dr, Midmar Dr, Limpopo Drive, Gariap Dr, Mushroom Rd.

Date: 09 February 2023

Directors:

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Time: 09:00 – 19:00

Impact: No Water

Reason: Tie-in of new infrastructure

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

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