



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntshavheni Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 11 January 2023 **(Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Major burst on trunk main at Tana Road and corner Nanyuki Road, Sunninghill

Johannesburg Water wishes to inform residents that water has been isolated. Once the network has drained, relevant repairs will be completed on a trunk main at corner Tana Road and Nanyuki Road.

Affected areas include:

Sunninghill, Gallo Manor, Rivonia, Woodmead, Morningside, Edenburg and Waterfall.

UPDATE: The welding team has completed repairs at corner Tana Road and Nanyuki Road. Repairs will be monitored as the teams are operating valves to restore water. NB: Kindly note that the complete recovery of the system may take some time.

2. Major burst at corner Plantation Road and Kingways Road, Melville

Johannesburg Water wishes to inform residents that water will be isolated to effect emergency repairs on a 300mm main at corner Plantation Road and Kingways Road, Melville. The outlet of Hursthill Reservoir will be closed in order to execute work.

Affected areas include Melville, Richmond, Westcliff, Parktown, Emmarentia, Greenside. There is no estimated time of completion at this stage, and further updates will be advised as work progresses onsite.

UPDATE: The network is drained, and repairs are underway. Further updates will be provided to customers.

Johannesburg Water thanks customers for their patience and understanding.

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens,

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphambandla Mnyani, Mr Petrus Matji,
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),
Johannesburg Water SOC Ltd
Registration Number: 2000/029271/30



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntshavheni Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,
Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30