

#### City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall 65 Ntemi Piliso Street PO Box 61542 Newtown Johannesburg

Johannesburg Water Marshalltown

Tel +27(0) 11 688 1400 Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

# Daily water supply system status updates: Wednesday, 15 March 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

## **Unplanned interruptions**

# 1. Emergency shutdown: Major burst in Sunninghill: Peltier Dr corner **Waterfall Drive**

Water is currently isolated to allow the team to complete repairs due to the burst at corner Peltier and Waterfall Drive, Sunninghill.

Affected areas include parts of Sunninghill and Waterfall.

There is currently no estimated time for completion at this stage.

Johannesburg Water apologises to customers for the inconvenience caused.

## 2. Monitoring of critically impacted infrastructure

Johannesburg Water wishes to inform residents that critical systems (reservoirs and towers) are being monitored. Below are this afternoon's updates:

## 1. Commando system:

(Brixton, Crosby and Hursthill)

## **Brixton systems:**

The reservoir is at 50% capacity. The tower is operating normally, with one pump running.

## **Crosby reservoir:**

The reservoir is stable.

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Ms Kethabile Mabe (Company Secretary), Johannesburg Water SOC Ltd Registration Number: 2000/029271/30





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### **Hursthill reservoirs:**

Hursthill 1 reservoir is at 12% capacity, while Hursthill 2 is extremely low to empty.

### 2. South Hills tower:

The tower is at 80% capacity. The network in the tower zone has been restored.

#### 3. Alexander Park reservoir:

The reservoir is at 18% capacity. Customers are requested to reduce water consumption to sustain capacity.

## 5. Crown Gardens system:

The reservoirs are at 45% capacity. The outlets are currently being isolated at 50% to prevent further reduction.

## 6. Honeydew reservoir:

The reservoir levels have reduced to 14%. Customers are urgently requested to minimise water consumption.

## 7. Doornkop reservoir:

Reservoir levels are at 20%.

Further updates will be provided to customers.

### Planned interruptions

**1. Affected areas:** Vorna Valley Ext 2, 13, 19, 21, 27, 43, 46, 50, 52, 53, 54,56, 57, 58, 60, 62, 63, 66, 67, 70, 72, 74, 76, 80, 83, 86, 92, 93, 97, 100, 102, 103, 104, 105 & 106. Halfway Gardens Ext 1, 3, 4, 5, 14, 17, 19, 24, 26, 57, 64, 66, 73, 77, 85, 86, 90, 91,94, 96, 97, 98, 101, 121 & 128. Waterval Ext 2 & 4

Street names: Pretorius & Jose Road, Howick Close, Mahai close, Mac-Mac Rd, Eugaries Rd, Bekker St, Mont Rose, Janadel Ave, Le Roux Ave, Neerlandia Rd, Fred Verseput Ave, East St, Asparagus Rd, Wilhelmina Place, Smuts Dr, Alexander Rd, 1st Rd, Van Heerden Ave, Old Rd, Kaufman Rd, Plume Rd, Periwinkel Rd,

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Smuts Close, Berger Rd, Rudi Neitz St, Langeveld Rd, Elias Rd, Jose St, Ridge Rd, Pretorius Rd, Gustav Preller St, Albertyn St, Coertze St, Visser St, Eton Close, Shady Lane

**Date: 16 March 2023** Time: 09:00 - 21:00 **Impact:** No water

**Reason:** Tie – in of new infrastructure

2. Suburbs affected: Robindale Ext 1 -Cnr Gondola/Jeeves, Malibongwe/Clovery, Balairs/Cloverly, Truman/Gaety, Maria, MacArthur/Cottage, Armitage/Cloverly, Jeeves/Cloverly, Truman/MacArthur, Gondola/Rooseveld, MacArthur/Roseveldt, Bellairs/Joana, Joana/Armitage in Robindale Ext1 9 Current Project in Phases 2)

Street names: Roosevelt and Gondola, Spar Commercial (Malibongwe), Cnr Gondola and Mare, Malibongwe and Boundry Town House, Jeeves and Boundary

**Date: 22 March 2023** Time: 08:00 - 18:00 **Impact:** No Water

**Reason:** Tie – in new 110mm and 160mm into existing 160mm pipe network

3. Areas Affected: Parts of Linksfield, Bedfordview, Sandringham, Orange Grove, Orchards, Oaklands, Highlands North, Waverley, Savoy estate, Bedford Park, Senderwood, Morning Hill, Bramley North and Kew

Start date & time: 22 March 2023 at 24:00 End date and time: 23 March 2023 at 24:00

Impact: No water Reason: Tie-in

**UPDATE:** The inlet of Linksfield reservoir will be isolated to allow for the installation of the two valves on the bulk mainline. The outlet of the reservoir will be opened during the duration of the shutdown. Installation of a non-return valve on bulk main line (Bedford Park) and installation of isolation valve on bulk main (Morning Hill)

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable

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throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

## More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: https://www.johannesburgwater.co.za

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

**SMS line:** 076 333 5052

Email: Customer@jwater.co.za

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