



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 18 January 2023

(Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

1. Vandalism and theft of cables at Parktown 2 reservoir impacting water supply

Customers are urged to use water sparingly as the Parktown 2 reservoir remains at a critically low level.

Customers in the reservoir zone may be affected by low pressure to no water.

Johannesburg Water is monitoring the affected infrastructure and will ensure that the system is normalised.

Affected areas include parts of:

Saxonwold, Dunkeld, Hyde Park, Melrose, Melrose North, Illovo, Parktown North, Riviera, Killarney, Parkview, Oaklands, Greenside, Houghton Estate and Craighall Park.

Further updates will be provided to customers.

2. Higher water demand impacts several Johannesburg Water infrastructure.

High water demand continues to impact the recovery of several Johannesburg Water systems.

Infrastructure progress update:

- Honeydew reservoir:

Improved levels noted.

- Randjieslaagte reservoir:

Slower progress noted. Reservoir is at low levels

- Hursthill 1 and 2 reservoirs:

Hursthill 1 reservoir level is low.

Hursthill 2 reservoir is critically low to empty. Customers in the higher lying areas of the Hursthill systems are experiencing no water and low pressure.

Johannesburg Water requests that customers in the lower lying areas use water sparingly, which will assist in the restoration of the critical systems.

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
PO Box 61542
Marshalltown
2107

Tel +27(0) 11 688 1400
Fax +27(0) 11 688 1528

www.johannesburgwater.co.za

Level 1 water restrictions are in place, and customers are urged to report major bursts and leaks in order to reduce strain on these systems.

Johannesburg Water apologises to customers for the inconvenience caused.

Planned Interruptions

1. Suburbs Affected: Jabulani; Jabavu; Central; White city; Moroka; Moletsane; Tladi; Phiri; Senoane; Zola south; Dhlamini; Mofolo South; Mofolo Central

Date & Time: 26 January 2023 at 16:00 – 27 January 2023 at 08:00

Impact: No water

Reason: Repair of leak on 250mm Pipe and Reservoir Drop Test

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30