



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
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Daily water supply system status updates: Wednesday, 19 July 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Burst pipe at corner Archerfish and Mudhopper Street, Kaalfontein

There is another burst pipe that occurred at corner Archerfish and Mudhopper Street on the same DN450 fiberglass line that supplies Kaalfontein and Allandale. Water has been closed in the area for repairs to take place. Water tankers will be dispatched to the affected areas. There is no estimated completion time.

2. Service delivery at Ennerdale Depot impacted by hijacking incidents

Service delivery activities have been disrupted at Johannesburg Water's Ennerdale Depot. This is due to depot employees embarking on a sit-in strike after two hijackings of Johannesburg Water vehicles took place over the past week. These incidents occurred while employees were on duty in Ennerdale.

This has resulted in staff members downing tools after they cited safety issues relating to the hijackings experienced. This will compromise service delivery as the depot will not be fully operational. Consequently, logged calls for issues such as burst pipes and leaking water meters will take longer to attend to.

Planned interruptions

- 1. Suburbs affected:** Observatory, Cyrildene, Bruma, Kensington, Bezuidenhout Valley, Lorenzo, Betrams

Street names: Various streets

Date: 23 July 2023

Time: 08:00 – 19:00

Impact on customers: No water

Reason for interruption: Repairing of main supply line

- 2. Areas affected:** Jabulani reservoir and tower zone

Street names: All streets

Date: 26 July 2023

Time: 08:00 - 18:00

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Impact on customers: Customers might be affected by low pressure to no water

Reason for interruption: The newly installed Jabulani reservoir bypass line will be commissioned, and pressure valves set.

3. Area(s) affected: Witkoppen, Craighaven and parts of Kengies

Street names: Campbell Road, Cedar Road, Uranium Street, Granite Road, Bushwillow Avenue, Willow Avenue, Elm Avenue, Poplar Place, Jacaranda Avenue, Pine Avenue, Frederick Road and Lombardy Road.

Date: 27 July 2023

Time: 08:00 – 16:00

Impact on customers: No water

Reason for interruption: Tie-in from existing 160mm AC pipe to 110mm UPVC pipe

Location of water tankers: None

3. UPDATE: Majority of Johannesburg Water reservoirs and towers remain stable
Areas still experiencing no supply are being provided with alternative water supply.

Soweto

All reservoirs have recovered; however, there are areas still experiencing low pressure to no water due to air locks.

Commando system

The Hursthill 1 reservoir is critically low at 15%, so low pressure is expected in the supply zone. The Hursthill 2 reservoir has improved overnight to 30% capacity. Due to high demand, the capacity is on a downwards direction.

Johannesburg Central

Water was diverted from the Parktown reservoir to the Berea reservoir, but poor supply pressure is affecting all reservoirs from this line (Parktown and Berea). The Parktown reservoir is at 35% capacity, while the Berea reservoir is at 15%. Due to high demand, both these reservoirs are on a downwards trajectory.

Randburg and Roodepoort

The Linden 1 tower improved overnight but remains critically low due to poor supply. The Blairgowrie reservoir remains stable and is supplying normally. There may still be poor pressure or no water within the networks due to airlocks.

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**Please note that water in the system fluctuates throughout the day as reservoir and tower levels respond to demand patterns according to peak and off-peak periods. Water demand is at its highest during peak, lowest during off peak, and minimum during night flows).*

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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