

Daily water supply system status updates: Wednesday, 21 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. **Area(s) affected:** Alexandra

Street name(s): All streets

Date: 21 June 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further details to be provided

2. Improvements in water levels to Johannesburg Water systems

On Wednesday morning Johannesburg Water noted a positive improvement in water levels within the majority of critically impacted Johannesburg Water systems. While reservoirs such as Berea remain at critically low levels, Johannesburg Water will continue to provide alternate water supply to affected customers as the reservoir gradually recovers.

The Crown Gardens reservoir has been isolated at the outlet, allowing the team to conduct repairs at Fiona Road, Ridgeway. Customers in the reservoir supply area will be provided with alternative water supply.

The reduced supply at the Commando Road meter is impacting the Hursthill 1 and 2 reservoirs. There has been minimal recovery noted from Tuesday.

The following infrastructure are in gradual recovery, but are still at low levels:

1. Berea reservoir: critically low.

2. Crown Gardens reservoir and tower: The tower is operating normally, while the outlet is isolated for repairs at Fiona Road, Ridgeway.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

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3. Hursthill 1 and 2 reservoirs: The reservoirs remain critically low. Hursthill 2 reservoir will be isolated at 21:00 on Wednesday to assist with building capacity. The reservoir will be opened at 04:00 on Thursday, 22 June 2023.

We will provide further updates as we continue to monitor the affected reservoirs and towers.

3. Repair update: Fiona Road, Ridgeway

Johannesburg Water teams are currently working on pipe repairs in Fiona Road, Ridgeway. However, we have encountered City Power cables in the way of the repair site. As such, we have contacted the City Power team to assist in shifting the cables so that we can proceed with the repairs.

Planned interruptions

1. **Area(s) affected:** Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainbleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

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Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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