



City of Johannesburg

Johannesburg Water SOC Ltd

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www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 21 June 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. **Area(s) affected:** Alexandra

Street name(s): All streets

Date: 21 June 2023

Time: 07:00 – 19:00

Impact on customers: No water

Reason for interruption: Tie-in of new pipe

Location of water tankers: Further details to be provided

2. Water Update: Lakeside and Stretford

The emergency water repairs carried out over the weekend that resulted in the isolation of the Orange Farm reservoir, which provides water to parts of Orange Farm, Driziek, and Lakeside, were completed on Sunday afternoon. The reservoir outlet was opened on Sunday afternoon and many areas had their water supply restored by Sunday evening. Due to the prolonged period without water in the area, the Orange Farm reservoir could not meet the increased demand once it was reopened. As a result, Johannesburg Water had to isolate the reservoir in order to build its capacity and allow the system to refill. Currently, the reservoir level stands at 3.2 meters. The entity is constantly monitoring the pressure in these areas and water supply is slowly increasing in sections that were previously without water. Johannesburg Water will deploy mobile water tankers to affected areas if the system is not fully restored by Wednesday morning.

3. Update: Reduced bulk supply impacting various towers and reservoirs

The bulk supplier, Rand Water, experienced technical challenges on Monday afternoon (19 June 2023) at the Vereeniging Purification works, which resulted in a reduction of water supply by 200ML. The impact thereof is noted in the significant reduction of water supply to various

Directors:

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Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

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Johannesburg Water reservoirs and towers. Customers in these supply zones are affected by the outage:

1. Berea reservoir: critically low
2. Waterval tower: empty
3. Quellerina tower: empty
4. Eagle Nest reservoir: critically low to empty
5. Crown Gardens reservoir and tower: The tower is empty, while the reservoir is critically low. The outlet of the reservoir will be opened at 50% until the capacity is increased in the reservoir. Repairs at Fiona rd has been temporarily postponed. Further updates to be advised.
6. Hursthill 1 and 2 reservoirs: The reduced supply impacts both reservoirs, which are currently empty. Hursthill 2 reservoir will be isolated at 21h00 this evening to assist with building capacity. The reservoir will be opened at 04h00 on 21 June 2023.

We are monitoring the affected systems and will keep you updated on latest feedback. Alternative water supply is being provided for customers through mobile tankers.

4. No water and poor pressure in Berea reservoir zone

Currently, the Berea reservoir is critically low to empty. Water supply is being diverted to the Berea reservoir, while network teams are flushing the network to remove air from the system. Johannesburg Water is monitoring water levels. It may take some time for complete recovery. Customers in the reservoir zone may still experience no water and/or poor pressure.

Alternative water supply through mobile tankers will be provided in the following areas: Bertrams, Bezuidenhout Valley, Malvern, Cyrildene, Bruma and De Wetshof.

Planned interruptions

1. Area(s) affected: Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

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End date: 21 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. Rand Water postpones planned shutdown

Johannesburg Water would like to advise residents that Rand Water planned shutdown impacting the Eikenhof Pump Station from 20 to 22 June 2023 has been postponed until further notice. The purpose of the planned shutdown is to complete a tie-in between the A19 and B14 with a new pipeline, installation of isolation valves, and systems upgrades at Rand Water's Eikenhof pump station. Further updates on the new dates and times will be provided to residents.

3. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainbleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

4. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

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Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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