



a world class African city



## City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Wednesday, 23 August 2023 (Morning)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruption**

**1. Area(s) affected:** Diepkloof Zone 6

**Street name(s):** All streets

**Date:** 23 August 2023

**Time:** 07:00 – 22:00

**Impact on customers:** No water

**Reason for interruption:** Repairing of a burst 700mm steel water pipe which feeds Orlando East reservoir

**Location of water tankers:** Water tankers will be provided if the planned work exceeds the stipulated time

#### **2. Monitoring of water levels at South Hills tower**

Johannesburg Water's South Hills tower is not receiving water supply. Technical teams are currently busy with investigations to find the cause. Water levels are at critically low levels and as a result, residents in higher lying areas may experience low pressure to no water supply. Further updates will be provided to customers.

#### **3. Suburbs affected:** Kensington, Bruma, Malvern, and neighbouring suburbs

**Street names:** All streets

**Start date and time:** 22 August 2023 at 07:00

**End date and time:** 25 August 2023 at 18:00

**Reason for interruption:** Maintenance of Alexander Park reservoir

**Impact on customers:** During the maintenance of the reservoir, customers will have water. However, in the event that the cleaning does not go as planned, customers might experience low pressure to no water.

**Alternative water supply:** In the case of a prolonged water outage, arrangements will be made for alternative water supply.

#### **Planned interruptions**

##### **1. Suburbs affected:** Bergbron, Florida Glen, Quellerina and Whiteridge

**Street names:** All streets

**Start date and time:** 22 August 2023 at 08:00

**End date and time:** 23 August 2023 at 12:00

**Impact on customers:** During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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**Reason for interruption:** Dummy run in preparation for tower maintenance

**Location of water tankers:** Not applicable

**2. Suburbs affected:** Bergbron, Florida Glen, Quellerina, Whiteridge

**Street names:** All streets

**Start date and time:** 28 August 2023 at 08:00

**End date and time:** 29 August 2023 at 10:00

**Impact on customers:** During the dummy run, customers will have water. However, in the event that the dummy run does not go as planned, customers might experience low pressure to no water.

**Reason for interruption:** Dummy run in preparation for tower maintenance

**3. Suburbs Affected:** Honeydew Manor, Eagle Canyon

**Street Names:** Corner Plantation and Forest Avenues

**Date:** 30 August 2023

**Time:** 08:30 - 18:00

**Impact on customers:** No water

**Reason for disruption:** Tie-in of a new pipe

**Water Tankers:** Water tankers will be placed at corner Plantation and Forrest Avenues; and corner Forest Oaks and Murfield Avenues in Honeydew (Eagle Canyon Estate)

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

Customer service inquiries:

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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