



City of Johannesburg

Johannesburg Water SOC Ltd

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Daily water supply system status updates: Wednesday, 27 September 2023 (Morning)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned shutdown

1. Area(s) affected: Waverly

Street name(s): Bruce Street, Wallace Street, Burn Street

Date: 27 September 2023

Time: 07:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

Planned interruption

1. Area(s) affected: Tshepiso Phase 7

Street name(s): All streets

Date: 28 September 2023

Time: 08:00 – 19:00

Impact on customers: No water

Reason for interruption: Installation of two boundary valves and hydrants to improve water pressure management in the area

Location of water tankers: Water tankers will be provided should the planned work exceed the stipulated time

2. Area(s) affected: Hurlingham

Street name(s): Cawdor Avenue

Date: 4 October 2023

Time: 08:00 – 18:00

Impact on customers: No water

Reason for interruption: Tie-in of a new pipe

Location of water tankers: Further details to be provided

Residents are requested to observe level-1 water restrictions which are implemented from 1 September to 31 March. These restrictions prohibit the use of hosepipes to water gardens, wash cars, clean driveways, as well as fill up swimming pools and water features between 06:00 and 18:00. Instead, the use of greywater is encouraged. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

For more information and logging calls:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: customerserviceemails@jwater.co.za

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs

Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30