



## City of Johannesburg

Johannesburg Water SOC Ltd

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Johannesburg

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[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

### **Daily water supply system status updates: Wednesday, 28 June 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

#### **Unplanned interruptions**

##### **1. Area(s) affected: Zondi, Dobsonville, Zola, Naledi, Emdeni and Jabulani**

**Street name(s):** All streets

**Start date:** 28 June 2023

**Time:** 08:00 – 20:00

**Impact on customers:** No water

**Reason for interruption:** Repairs are to be carried out on the inlet to the reservoir (repair leaks and fit a new control valve)

**Alternative water supply:** Roaming water tankers will be available

##### **2. Johannesburg Water attending to multiple pipe bursts in Orlando West, Soweto**

Johannesburg Water is aware of the water supply challenges that have been affecting customers recently in Orlando West, Soweto.

There have been multiple bursts that have been occurring in the area for the past few weeks which have led to no water supply.

The Johannesburg Water technical team has been trying to resolve the issue by reducing the water pressure in the pipes (high pressure is one of the primary causes of bursts). Unfortunately, reducing the pressure in the pipes causes high-lying areas to be without water.

The team is currently on site to attend to the bursts. Residents in the following streets are affected: Bacela, Baqwa, Vilakazi, and Xorile.

Two stationary tanks have been organised to be placed at the corner of Xorile and Bacela streets, and the corner of Xorile and Baqwa streets. The team continues to work tirelessly to resolve the challenges.

#### **Planned interruptions**

##### **1. Rand Water planned maintenance at Daleside pump station to impact Ennerdale meter**

###### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

There will be a planned Rand Water shutdown on Friday, 30 June 2023 from 09:00 to 17:00. The bulk water supplier will be conducting maintenance at Daleside pump station. It is estimated that optimal recovery of the systems may take approximately five days.

### Affected areas include

Orange Farm High Level Reservoir: Drieziek, Lakeside, Orange Farm and Stretford.

Ennerdale/ Lawley Reservoir: Ennerdale South, Ennerdale Exts, Finetown, Grasmere, Mid-Ennerdale, Lawley Exts and Lawley Estate.

Customers in the affected areas may experience low pressure to no water during the period. Alternative water supply will be arranged for critical customers such as clinics and hospitals. Further updates will be provided.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions. Customers are also encouraged to log calls for pipe bursts or leaks. Calls can be logged through our social media platforms or our 24-hour Hotline.

### 3. Area(s) affected: Midrand

#### Suburbs affected: Randjespark Exts

28,68,69,70,71,72,73,74,75,76,77,100,103,104,105,107,120,121,123,124,127,129,130,131,132,141,142. **Headway Hill** (DBSA Vulindlela), **Country View Exts** 1,3,13, and **Sagewood Ext 1**.

**Street name(s):** Roan Crescent, Gazelle Road, Lechwe Street, Suni Road, Tsessebe Cres, Nyala Road, Reedbuck Crescent, Lever Road, Sonneblom Street, Forest Lily Place, Forest Lily, Ficus, Fire Lily, Strelitzia, Freesia, Azalea, Tumbleweed, Iris, Honeysuckle, Tecoma, Plumbago, Crane flower, Pelargonium, Lobelia, Barleria, Sneeugras, Mackaya, Abelia, Cordyline, Umzimbeet, Sand Olive, Combretum.

**Start date:** 11 July 2023

**Time:** 09:00 to 21:00

**Impact on customers:** Low pressure to no water

**Reason for interruption:** Relocation and tie-in of new infrastructure

**Alternative water supply:** corner Strelitzia & Freesia (Midrand Assembly Hall of Jehovah's Witness), corner Crane Flower & Abelia streets (Savannah Hills Clubhouse), Lever & Azalea Avenue (Engine Garage), corner Nyala & Suni roads (Spar) and Roan Crescent (Reservoir & Tower entrance).

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### **More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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