



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall
65 Ntengi Piliso Street
Newtown
Johannesburg

Johannesburg Water
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www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 29 March 2023 **(Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Major burst at corner Wright and Noble Streets, Industria West

The network has been drained to allow the team to commence with repairs at corner Wright and Noble Streets in Industria West.

Estimated completion time: 24:00 (midnight)

Affected areas include parts of:

Industria, Industria West, Croesus, Riverlea ext 2, Bosmont, Longdale and Newclare

Further updates will be provided to customers.

2. Repairs on two major bursts at corner Witkoppen and William Nicol Drive: Large area outage

Water has been isolated to allow the team to complete excavations on the first pipeline. Repairs are currently underway. Excavation and pipe repair on the second burst will commence thereafter.

Affected areas include parts of:

Douglasdale, Fourways, Magaliesig, Witkoppen, Maroeladal, Fourways Gardens, Craigavon, Kengies, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View and Noscot.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

There is no estimated completion time at this stage. Further updates will be provided to customers. Johannesburg Water apologises to customers for the inconvenience caused.

3. Areas Affected: Zondi reservoir and Dobsonville tower

Date: 30 March 2023

Time: 08:00 – 18:00

Impact: No water

Reason: Repairing a water leak

Planned interruptions

1. Areas Affected: Ebony Park (all extensions) Kaalfontein (all extensions) Ivory Park (all extensions) Rabie Ridge (all extensions)

Street Names: all Streets, Avenues, Roads, Drives in Ebony Park, Kaalfontein and Ivory Park

Date: 30 March 2023

Time: 08:00 – 16:00

Impact: No water

Reason: RW Inlet Meter Replacement – President Park

Location of temporary alternative source of supply (e.g., Roaming Water Tankers):

Ebony Park - Cnr Acacia & Blue Gum Road (Spar), Cnr Archerfish & Mudhopper Street (Boxer) and Cnr Angelfish & Fingerfish Street. Kaalfontein – Cnr Angelfish & Archerfish Street (Shoprite), Angelfish & Republic Road (Kaalfontein corner).

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Ivory Park - Freedom Drive & Riverside Road (Pick & Pay), Swazi Inn (Pick & Pay), Lord Khanyile Precinct, Emthonjeni Taxi rank, Mpumelelo Clinic, Thuthukane Clinic, Hikhensile Clinic

Rabie Ridge - Cnr Strandloper & Rietduiker Road (BP garage)

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: Customer@jwater.co.za

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