



City of Johannesburg

Johannesburg Water SOC Ltd

Turbine Hall  
65 Ntengi Piliso Street  
Newtown  
Johannesburg

Johannesburg Water  
PO Box 61542  
Marshalltown  
2107

Tel +27(0) 11 688 1400  
Fax +27(0) 11 688 1528

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

## **Daily water supply system status updates: Wednesday, 3 May 2023 (Afternoon)**

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

### **Planned interruption in Yeoville Reservoir 3 zone cancelled**

Please note that the planned interruption in the Yeoville Reservoir 3 zone that was scheduled to take place from Tuesday, 2 May at 17:00 until Friday, 5 May has been cancelled due to unforeseen circumstances. New dates will be communicated in due course.

### **Unplanned interruption**

#### **1. Technical issues at Yeoville Tower zone**

Please note that there are technical issues at Johannesburg Water's Yeoville Tower zone.

Technical teams have been on site conducting a diagnosis on the issue. This comes after the pump stopped working following load shedding.

This has resulted in residents in the reservoir zone having low pressure to no water. Alternative water supply will be provided to the affected areas.

### **Planned interruptions**

#### **1. Suburbs affected: Glenhazel**

**Street names:** Corner Cross Road and Mansion Street

**Date:** 3 May 2023

**Time:** 08:00 – 12:00

**Impact:** No water

**Reason:** Installation of a 110mm diameter isolation valve

#### **2. Suburbs affected: Alexandra**

**Street names:** 3<sup>rd</sup> Avenue to 13<sup>th</sup> Avenue between Florence Moposho and Roosevelt streets

**Date:** 4 May 2023

**Time:** 07:00 – 19:00

**Impact:** No water

#### **Directors:**

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,  
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

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**Reason:** Tie in of new 110mm pipe to existing 250mm mainline

**3. Suburbs affected:** Kyalami Ridge Ext 8 (Kyalami Corner Shopping Centre)

**Street names:** Begonia Road

**Date:** 4 May 2023

**Time:** 09:00 – 16:00

**Impact:** Low pressure to no water

**Reason:** Tie-in of new water infrastructure

**Location of alternative water supply:** Kyalami corner shopping centre

## 4. Rand Water 39-hour planned shutdown impacting Winchester Hills and surrounding areas

Johannesburg Water wishes to inform residents of the planned Rand Water Shutdown taking place from 11 to 13 May 2023.

**Suburbs affected:** Winchester Hills, Gillview, Mondeor, Suiderood and Glenanda

**Start date and time:** 11 May 2023 at 18:00

**End date:** 13 May 2023 at 09:00

**Impact:** No water

**Reason:** Completion of tie-in of the newly replaced section of the G20 pipeline to the existing pipeline

**Water tankers:** Alternate water supply is being arranged for the affected area. Further updates will be provided to residents.

## 5. Suburbs affected: Haddon, Lindberg Park, Bellavista Estate, Forest Hill, Chrisville, West Turffontein, Gillview, Oakdene, Rosettenville, Toweby, Townview, Kinelworth and The Hill

**Start date:** 23 May 2023 at 18:00

**End date:** 24 May 2023 at 04:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

## Rand Water Meter Replacement Programme

### Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),  
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,  
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### 1. District: Waterval

**Meter name:** Abattoirs Hamburg

**Start date:** 5 May 2023 at 18:00

**End date:** 6 May at 08:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

### 2. District: Zuurbekom

**Meter name:** Abattoirs Hamburg

**Start date:** 9 May 2023 at 21:00

**End date:** 10 May at 04:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

### 3. District: Eselenpark

**Meter name:** Diepsloot Town

**Start date:** 11 May 2023 at 19:00

**End date:** 12 May at 05:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

### 4. District: Zuurbekom

**Meter name:** Bram Fischerville ext 12

**Start date:** 16 May 2023 at 21:00

**End date:** 17 May at 04:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

### 5. District: Forest Hill

**Meter name:** Abattoir and Market

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**Start date:** 23 May 2023 at 18:00

**End date:** 24 May 2023 at 04:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

**6. District:** Waterval

**Meter name:** Weltevreden High Pressure B/P

**Start date:** 30 May 2023 at 21:00

**End date:** 31 May 2023 at 06:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

**7. District:** Waterval

**Meter name:** Horison North

**Start date:** 2 June 2023 at 19:00

**End date:** 3 June 2023 at 05:00

**Impact:** No water

**Reason:** Replacement of malfunctioning meter by Rand Water

Residents are encouraged to subscribe on our website to our SMS notification service for alerts on planned or unplanned service interruptions.

**More information can be obtained on:**

**Twitter:** @JHBWater / **Facebook:** Johannesburg Water

**Website:** <https://www.johannesburgwater.co.za>

**Customer service inquiries:**

**24-hour Hotline:** 011 688 1699/ 086 056 2874

**SMS line:** 45201

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