

Daily water supply system status updates: Wednesday, 5 April 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Major burst: corner Cavendish Street and Dalton Road, Wendywood

The team has completed relevant repairs and the special services team will now restore water to affected areas.

Affected areas include parts of:

Gallo Manor, Wendywood, Kelvin, Marlboro, Sunninghill, Waterfall, Eastgate and Woodmead.

Johannesburg Water apologises to customers for the inconvenience caused.

2. Repair of reoccurring major burst and valve installation at corner Witkoppen Road and William Nicol Drive

Yesterday (Tuesday 4 April 2023), the team completed the installation of the isolation valve as well as repairs on the asbestos cement main (AC main).

Valves will be fully opened this morning and the site will be monitored for leaks.

Affected areas include parts of:

Douglasdale, Fourways, Magaliesig, Witkoppen, Maroeladal, Fourways Gardens, Craigavon, Kengies, Dainfern, Lonehill, Beverly, Paulshof, Pineslopes, Magaliesig View and Noscot.

Johannesburg Water thanks customers for their patience and understanding.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



City of Johannesburg

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Planned interruptions

- Suburbs affected:** Glen Austin AH and Glen Austin Ext 11
Street Names: Hampton Road (between Dale and Douglas Road)
Date: 13 April 2023
Time: 09:00 - 19:00
Impact: No water
Reason: Tie-in of new infrastructure

Residents are again requested to observe Level-1 water restrictions implemented from 1 September to 31 March, which prohibit the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

Email: Customer@jwater.co.za

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