



a world class African city



City of Johannesburg

Johannesburg Water SOC Ltd

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www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 6 September 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruption

Johannesburg Water systems: afternoon update

South Hills tower

The water supply at the South Hills tower has been restored, and the pumping system is now operating at its normal capacity. As water levels continue to rise and stabilise, customers within the affected area may still experience low pressure to no water. Plumbers have been dispatched to assist in flushing the system in sections that are still experiencing no water. Please be aware that the pump station may occasionally be affected by load shedding, which could impact water pumping to the district.

Doornkop reservoir

- Remains low, but stable. It is supplying normally.

Commando System

- Brixton reservoir: Water levels in the tower have improved significantly. Customers within the supply zone should now have access to water supply. The reservoir outlet remains throttled at 50%.
- Brixton tower: Remains low, but stable. It is supplying normally. Customers within the supply zone should have access to a stable water supply.
- Crosby reservoir: Critically low. Flows are still being redirected to support the Brixton complex. customers may experience low pressure to no water.
- Hursthill 1 reservoir: Critically low, and as a result, customers may experience low pressure to no water.
- Hursthill 2 reservoir: Critically low, customers in this supply zone should still expect low water pressure. The outlet will be closed tonight, Wednesday 6 September, at 20:00 and opened on Thursday morning, 7 September, at 04:00.

Linden 1 tower

- Empty due to poor supply, and customers within the supply zone will have no water.

Eagles Nest reservoir

- Remains critically low due to poor supply and high demand. Customers in this supply zone should still expect low water pressure.

Alternative water supply is still being provided through mobile trucks deployed at various key points within the affected areas, including Rahima Moosa Mother and Child Hospital.

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu, Mrs
Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Molate Mashifane, Ms Pamela Mabece, Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30



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Planned interruptions

The repairs have been completed. Please note that water supply will be intermittent and return steadily as the system recovers:

1. Reservoirs/towers affected: Berea Reservoir; Hursthill Reservoir no.1 & 2; Linden Reservoir no. 1 & 2; Parktown Reservoir no. 1 & 2; Dunkeld Reservoir

Suburbs Affected: De Wetshof, De Wetshof Ext 1; Observatory Ext; Oospoort Ext 1; Bruma; Cyrildene; Bezuidenhout Valley; Bertrams; Lorentzville; Judith's Paarl; Troyeville; Langlaagte; Mayfair; Homestead Park; Amalgam; Crown, Crown North; Paarlshoop; Montgomery Park & Montgomery Park Ext 3; Albertville & Albertville extensions 1, 4, 5, 6, 7, 8, 9, 10, 11, 12; Franklin Roosevelt Park & Franklin Roosevelt Park Ext 1; Westbury & Westbury extensions 2 & 3; Northcliff extensions 12, 15, 19, 20, 21, 32; Albertskroon; Greymont & Greymont Ext 1; Coronationville; Hursthill; Claremont; Newlands; Martindale; Triomf; Montclare & Montclare Ext 1; Westdene; Newclare; Delarey; Cresta ext 81; Saxonwold & Saxonwold extensions 1, 2, 3, 4, 5, 6; Hyde Park, Hyde Park A Settlement & Hyde Park extensions 8, 12, 16, 19, 21, 27, 37, 47, 49, 63, 65, 73, 80, 85, 86, 87, 94, 116, 120, 121, 122, 123, 124, 128, 130; Melrose, Melrose Estate, Melrose North & Melrose North extensions 1, 2, 3, 4, 5, 7, 9, 10; Dunkeld, Dunkeld West & Dunkeld West extensions 1, 2, 3, 4, 5, 7, 8; Parkview & Parkview Ext 1; Parktown & Parktown North; Parkwood & Parkwood Ext 1; Illovo & Illovo extensions 1, 3, 4, 7, 8, 9, 10, 11, 12; Greenside, Greenside East & Greenside extensions 2, 4, and 5; Birdhaven; Riviera; Killarney; Oaklands; Craighall, Craighall Park; Westcliff; Forest Town; Houghton Estate; Birnam; Rosebank; Fairway.

Street Names: All streets

Start date: 5 September 2023 at 15:00

End date: 6 September 2023 at 08:00

Impact on customers: Low pressure to no water

Reason for disruption: Replacement of the 800mm Stafford meter along Rand Water bulk line supplying Johannesburg Water

Water Tankers: Water tankers will be deployed to affected areas

2. Suburbs Affected: Craighall, Craighall Park, Parkhurst, parts of Parktown North, parts of Hyde Park, Hurlingham, Hurlingham Gardens, and Dunkeld West.

Street Names: All streets

Start date: 12 September 2023 at 08:00

End date: 22 September 2023 at 15:00

Impact on customers: Possible low pressure to no water. However, no impact is expected.

Reason for disruption: Draining of Dunkeld reservoir for consultants' inspection and reservoir washing.

For more information and logging calls:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201 / **Email:** customerserviceemails@jwater.co.za

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