



City of Johannesburg

Johannesburg Water SOC Ltd

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www.johannesburgwater.co.za

Daily water supply system status updates: Wednesday, 7 June 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned interruptions

1. Update: High level meeting between Johannesburg Water and Rand Water to resolve challenges at Alexandra Park Reservoir and South Hills Tower

The power outages experienced by Rand Water in the latter part of last week, at its Zuikerbosch purification plant and Palmiet pump station, resulted in reduced levels for Johannesburg Water's Alexander Park reservoir and South Hills tower.

Johannesburg Water and Rand Water management attended a high level meeting this morning to discuss the current challenges and the implementation of technical interventions on the reticulation. It's anticipated that there will be improved water supply by Friday.

Customers in lower lying areas may still have water, while customers in higher lying areas will experience no water.

Alexander Park reservoir zone include Kensington, Benrose, Heriotdale, Denver, De Wetshof, The Gardens, Malvern, Cleveland, Elcedes and Wychwood.

South Hills tower zone include Risana, South Hills, Tulisa Park, Steeledale, Linmeyer, Oakdene, Rosettenville and Klipriviersberg estate

Customers in the lower lying areas are requested to reduce consumption and use water sparingly during this period.

Alternative Water supply through stationery tanker: South Hills tower zone

Alternative water supply, through mobile tankers, will focus on:

1. Risi and Johan Meyer Street, Linmeyer.
2. Risana Street, Risana
3. South Hills Clinic, Geneva Road, South Hills
4. Tulisa Park 4, Tulisa Park

2. Outage in Lanseria and surrounding areas

Directors:

Ms Gugulethu Phakathi (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),
Mr Johan Koekemoer (Financial Director and Executive Director), Mr Phetole Modika, Mr Siphamandla Mnyani, Mr Siyabonga Mthembu,
Mrs Zandile Meeleso, Mr Pholoso Matjele, Mr Kgaile Mogoye, Mr Sandiso Mgengwana, Mr Molate Mashifane, Ms Pamela Mabece,
Mr Lunga Bernard

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30

The team confirmed a vandalised pressure-reducing valve (PRV) in Cosmo City, causing the area outage. The special services team is onsite repairing the PRV. Areas without water include Lanseria and Malatjie Informal Settlement. Alternative water supply is being provided through mobile tankers to affected areas.

3. Major burst on Agnes Road, Bloubosrand

Water has been isolated, and the team is onsite attending to repairs. The relevant material for repairs is being sourced. Affected areas include parts of Northriding, Kya Sands and Bloubosrand.

4. Follow-up repairs underway on burst pipe in Bergbron

During follow-up repairs on a burst pipe at Bernard Road, the sewer main was found partially damaged. The affected portion of the water network has been isolated. The main was drained and samples taken. Laboratory results will advise if further flushing needs to be done. Once results indicate that the water quality is according to the required standard, water will be restored. Customers in the affected streets are requested to refrain from utilising water from the network, until further advised.

Alternative supply will be made available through water tankers in the abovementioned streets. Johannesburg Water is dedicated to ensuring that the quality of water provided to our customers is at the highest level.

5. Cleaning of Hursthill Reservoir 2 completed

The cleaning of Johannesburg Water's Hursthill Reservoir 2 has been completed and the reservoir is in the process of being filled. Once laboratory test results confirm that the water quality compliance is up to standard, the reservoir will be operational again.

Customers in higher lying areas may experience low pressure or no water during this period, as water supply to the reservoir would be utilised for the bypass as well as filling the system. Residents in Auckland Park, Melville and Parktown West are particularly affected. Further updates will be provided to customers.

There are stationary tankers in the following areas:
Corner Main and 1st Avenue (Melville Shell garage)
Corner 7th Street and 3rd Ave (Melville Restaurant)

Planned interruptions

1. **Area(s) affected:** Valeriedene, Blackheath, Fairlands and Northcliff Exts 2, 4, 7, 10, 16, 17, 18, 23 and 26.

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Street name(s): All streets

Start date: 13 June 2023 at 21:00

End date: 14 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

2. Area(s) affected: Berario, Blackheath, Northcliff Ext 4 and Fairlands.

Street name(s): All streets

Start date: 20 June 2023 at 21:00

End date: 21 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

3. Area(s) affected: Malanshof, Moret, Ferndale Ext 25, Ruiterhof, President Ridge, Fontainebleau, Randpark Exts 2, 3, 4, 5, 6, Robin Hills, Windsor and Cresta.

Street name(s): All streets

Start date: 27 June 2023 at 21:00

End date: 28 June 2023 at 03:00

Impact on customers: During the shutdown, customers will have low pressure to no water

Reason for interruption: Planned drop test to measure potential leakage rate of structure.

Location of water tankers: List of tank sites to be advised.

More information can be obtained on:

Twitter: @JHBWater / **Facebook:** Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 45201

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