



City of Johannesburg

Johannesburg Water SOC Ltd

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Daily water supply system status updates: Monday, 16 January 2023 (Afternoon)

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst).

Unplanned Interruptions

Recovery of Hursthill 2 and Brixton systems: Customers urged to reduce consumption

The Brixton reservoir and tower are operating at normal capacity. However, the Hursthill 2 system remains at critical low levels. Customers in higher lying areas will experience low pressure to no water. Johannesburg Water requests that customers in lower lying areas use water sparingly to assist with the recovery of the affected infrastructure.

Alternate water supply, through mobile tankers is being provided to affected customers in the higher lying areas. Customers are requested to report major leaks as they impact on the constrained systems. Further updates will be provided to customers. Johannesburg Water apologises to customers for the inconvenience caused.

Residents are again requested to observe level-1 water restrictions implemented from 1 September to 31 March, which prohibits the use of hosepipes to water gardens, wash cars, clean driveways but use grey water instead, fill up swimming pools and water features between 6 am and 6 pm. This is to ensure that systems are kept stable throughout the coming months. We urge residents to report any form of vandalism and theft of water infrastructure to 0800 00 25 87.

Residents are encouraged to subscribe on our website, to our SMS notification service for alerts on planned or unplanned service interruptions.

More information can be obtained on:

Twitter: @JHBWater

Facebook: Johannesburg Water

Website: <https://www.johannesburgwater.co.za>

Customer service inquiries:

24-hour Hotline: 011 688 1699/ 086 056 2874

SMS line: 076 333 5052

Email: Customer@jwater.co.za

Directors:

Ms Rachel Kalidass (Chairperson), Mr Ntshavheni Mukwevho (Managing Director and Executive Director),

Mr Johan Koekemoer (Financial Director and Executive Director), Professor Clinton Aigbavboa, Mr Siphamandla Mnyani, Mr Petrus Matji,

Mr Lebogang Ledwaba, Mr Thabo Sakasa, Mr Mavhungu Ramurunzi, Mr Philemon Mashoko

Ms Kethabile Mabe (Company Secretary),

Johannesburg Water SOC Ltd

Registration Number: 2000/029271/30