TOKEN IDENTIFIER GUIDE

What is a Token Identifier (TID)?

TID Rollover programme is a prepaid metering system undertaking to ensure that all prepaid meters that will rollover to a new TID code on the 24 November 2024 are correctly recoded.

All prepayment meters based on STS Technology will stop accepting new credit tokens because of the expiry of these vending codes (Key Revision Number).

TID is a unique token identifier that is coded into the token that you purchase from any vending point or outlet.

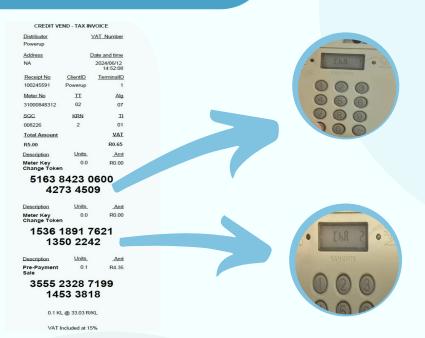
The TID is referenced to a base date of 1993 and will run out of range in November 2024, thus causing the prepayment meter to stop accepting new tokens.

If your meter has not been recoded, it will not accept the tokens you have purchased, which means that your meter will stop working. All prepaid meters must be recoded from KRN 1 to KRN2.

How it works.

- Key in the first 20 digits of the recode token and wait for it to be accepted.
- **102.** Key in the second 20 digits of the recode token and wait for it to be accepted.
- Very important last step: Key in the 20 digits of the purchased token to recharge your meter.

How the receipt looks like



How will the customer know whether the meter has been updated successfully?

Your normal purchased prepaid water top-up token will be loaded successfully including your Free Basic Water.

Enquiries:



(011) 688 1980

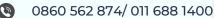


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