

# DAILY WATER SUPPLY SYSTEM STATUS UPDATES

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst). **Thursday 11 July 2024 (Afternoon)**

## UNPLANNED MAINTENANCES

### REGION C

**Burst pipe in Cosmo City, corner South Africa, and Marine Streets.**  
**Affected areas:** Parts of Cosmo City, Mogale City, and Zandspruit Settlement  
**Streets affected:** All streets  
**Date:** 10 July 2024  
**Time:** 15:00 – No ETR  
**Impact on customers:** Low water pressure to no water  
**Reason for interruption:** Repair to Burst Pipe

## PLANNED MAINTENANCES

### REGION G

**Suburbs affected:** Lenasia, Lenasia Ext. 1 and 2  
**Streets affected:** Gemsbok Street, Kingfisher Street, Hummingbird Avenue, Cuckoo Avenue, Smew Avenue, and Guinea Fowl Street  
**Reservoirs/ Water Towers Affected:** None/Direct Feed  
**Date:** 11 July 2024  
**Time:** 08:30 – 23:00  
**Impact on customers:** No water on above mentioned streets and poor water pressure on adjacent streets for a duration of 15 hours.  
**Reason for interruption:** Tie-in of the newly constructed 200mm water pipe and decommissioning of the old pipe along Gemsbok and Guineafowl Street (Phase 1 of 2)  
**Benefit to customers:** Improved service delivery and continuity of water supply

### REGION G

**Suburbs affected:** Poortjie Township and Dark City Informal Settlement  
**Streets affected:** All streets  
**Date:** 12 July 2024  
**Time:** 09:00 – 16:00  
**Impact on customers:** No water for the duration of 7 hours  
**Reason for interruption:** Relocation of a water pipe due to road construction.  
**Alternative water:** Further details to be provided  
**Benefit to customers:** Improved service delivery and continuity of water supply

## REGIONS



## LOG A CALL



011 688 1699/  
086 056 2874



45201



Customerserviceemails  
@jwater.co.za



@JHBWater



Johannesburg Water



REGION G

**Suburbs affected:** Lenasia, Lenasia Ext. 1 and 2  
**Streets affected:** Gemsbok Str, Kingfisher Str, Hummingbird Ave, Cuckoo Ave. Smew Ave and Guineafowl Robin Ave, Rose Ave, Anemone Ave and Camella Ave.  
**Date:** 17 July 2024  
**Time:** 08:00 – 23:00

**Impact on customers:** No water on above mentioned streets and poor water pressure on adjacent streets for a duration of 14 hours.  
**Reason for interruption:** Tie-in of the newly constructed 200mm water pipe and decommissioning of the old pipe along Gemsbok and Guineafowl Street (Phase 2 of 2).  
**Alternative water:** Further details to be provided  
**Benefit to customers:** Improved service delivery and continuity of water supply






REGION E

**Suburbs affected:** Elton Hill  
**Streets affected:** All Streets  
**Date:** 17 July 2024  
**Time:** 09:00 – 16:00  
**Impact on customers:** No Water during repairs  
**Reason for interruption:** Connecting new development  
**Alternative water:** Further details to be provided  
**Benefit to customers:** Improved service delivery and continuity of water supply

REGIONS



LOG A CALL

-  011 688 1699/  
086 056 2874
-  45201
-  Customerserviceemails  
@jwater.co.za
-  @JHBWater
-  Johannesburg Water