

# DAILY WATER SUPPLY SYSTEM STATUS UPDATES

Water supply status update by exception (i.e., areas affected due to supply constraint and not service interruption from occasional pipe burst). **Tuesday, 12 November 2024 (Afternoon)**

## UNPLANNED MAINTENANCES

REGION A

### Water supply interruption in Waterfall

There is an unexpected interruption in water supply due to emergency repair work on a 200mm strainer that burst yesterday, 11 November at 12:00 on the main Pressure Reducing Valve, located near the Total Garage along Harry Galuan Street, supplying the Waterfall area.

The water supply is currently being sustained by a 100mm bypass line, which may not be sufficient to cover all areas and may contribute to lower than usual water pressures in certain areas of Waterfall.

The estimated time of restoration is 22:00 this evening.

Our teams are working diligently to resolve the issue and restore normal water supply as soon as possible. We apologise for any inconvenience this may cause.

REGION F

### Suburbs affected: Marshalltown, CBD, Johannesburg, Ferreirasdorp

**Streets affected:** 77 Harrison Street

**Start date and time:** 12 November 2024 at 10:00

**End date and time:** 12 November 2024 at 18:00

**Impact on customers:** No water

**Reason for interruption:** Repairing a new installed valve

**Alternative water supply:** Further details to be discussed

**Benefit to customers:** Improved service delivery and continuity of water supply

## PLANNED MAINTENANCES

REGION D

### Suburbs affected: Meadowlands zones 1-12, part of Orlando West, Dube, Mofolo North and Central, Tshepo Themba Hospital, Meadowlands hostel and Dube Hostel

**Streets affected:** All streets within the suburbs

**Start date and time:** 12 November 2024 at 08:00

**End date and time:** 14 November 2024 at 08:00

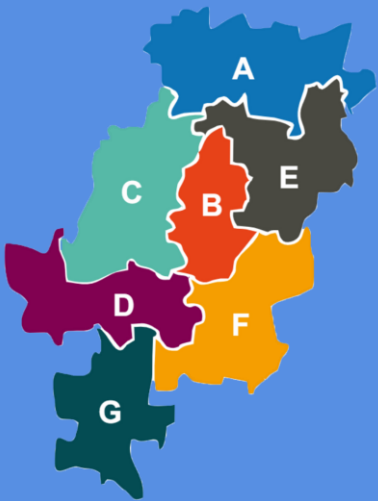
**Impact on customers:** No Water for duration of 48 hours

**Reason for interruption:** Retrofitting the main PRV chamber that is supplying Meadowlands reservoir, the Tower and the direct feed to the Meadowlands area.

**Alternative water supply:** Water tankers to be provided

**Benefit to customers:** Improved service delivery and continuity of water supply

## REGIONS



## LOG A CALL



011 688 1699/  
086 056 2874



45201



Customerserviceemails  
@jwater.co.za



@JHBWater



Johannesburg Water



a world class African city

Suburbs affected: Constantia Kloof, Florida Park, and Florida Hills

**Streets affected:** All streets  
**Start date and time:** 18 November 2024 at 09:00  
**End date and time:** 21 November 2024 at 20:00  
**Impact on customers:** Johannesburg Water will continue to pump directly to the customer; however, this would be subject to continued power supply for the duration of the maintenance  
**Reason for interruption:** Tower maintenance  
**Alternative water supply:** Further details to be provided  
**Benefit to customers:** Improved service delivery and continuity of water supply

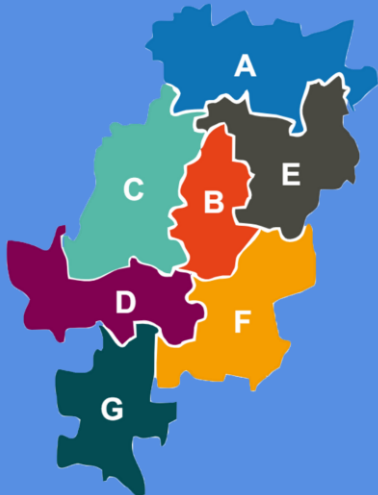
Suburbs affected: Diepsloot ext.6

**Streets affected:** Sabelo Street, Amanda Street, Alsatian Street, Alfred Street, Alpine Street, Almeda Street, Amatis Street  
**Date:** 19 November 2024  
**Time:** 07:00 – 16:00  
**Impact on customers:** No water  
**Reason for interruption:** Lowering of existing 355mm HDPE pipe to allow for new road  
**Alternative water supply:** Further details to be provided  
**Benefit to customers:** Improved service delivery and continuity of water supply

Suburbs affected: Klipfontein View Ext.5, Klipfotein View Ext.1, Klipfotein View Ext.2, Klipfotein View, Klipfotein View Ext.3

**Streets affected: All streets**  
**Date:** 21 November 2024  
**Time:** 07:00 – 12:00  
**Impact on customers:** No water  
**Reason for interruption:** Installation of new water meter  
**Alternative water supply:** Further details to be provided  
**Benefit to customers:** Improved service delivery and continuity of water supply  
**Location of alternative water supply:** Corner Saraseen and Allandale Road, Klipfotein View Taxi Rank, and Gideon Rambuwani Primary School

REGIONS



LOG A CALL

- 011 688 1699/  
086 056 2874
- 45201
- Customerserviceemails  
@jwater.co.za
- @JHBWater
- Johannesburg Water